Appendices

Listening Scripts 103

Answers 116



Listening Scripts

Lesson 1 Everyday Conversations

Section 1 Small Talk

Situation A

Get Ready

M: It's boiling hot outside, isn't it?

W: Yeah, it's hot and humid. I can't wait until winter.

M: Are you a cold-weather person?

W: I prefer a cold winter to a hot summer. And I can snowboard in the winter!

M: Oh? You like snowboarding? Me too! We should go snowboarding together sometime.

W: That's a great idea.

Listen Up

W: It's overcast and soggy out there, isn't it?

M: Yeah, it's very cloudy and wet today. I really hope we have a sunny day tomorrow.

W: Me too. But I heard it will rain on Friday.

M: No way! I hate the rain. It makes me feel depressed.

W: Unfortunately, it's supposed to rain on Saturday as well, and then it will snow on Sunday.

M: What awful weather! I'll be staying indoors and reading books all weekend.

W: Oh? You like reading?

M: Yeah, I always try to read a lot. ... Well, I should be going. I've got to meet my friends. I enjoyed talking to you.

W: It was nice to see you. Bye.

Situation **B** p. 10

Get Ready

M: Hi, Emily.

W: Hi, Kevin. What did you do last weekend?

M: I visited my family and took my dog to the park. What were you up to?

W: I binged on my favorite movies all weekend, and it was fantastic!

M: That's great!

Listen Up

W: Daniel, what are you up to this weekend?

M: Hey, Susan. Well, I'm not sure. What are you doing?

W: I'm thinking of watching a movie.

M: Wow! That's a great idea!

W: Would you like to come along?

M: Sure! What movie do you want to see?

W: I heard that a newly released action movie is good. Do you like action movies?

M: I really love action movies. What time do you want to meet up?

W: I'm easy. What time do you prefer?

M: How about this? First, let's meet up for lunch at noon and then see a movie afterwards.

W: Okay. That sounds perfect.

Real-Life Task 1

Step 1

p. 8

W: Good morning. I'm Bora Kim.

M: And I'm Yunho Lee.

W&M: Welcome to today's IBC News national weather

M: The weather in Seoul, Korea, today is expected to be cloudy all day long. It will rise from 3 degrees Celsius in the morning to 14 degrees in the afternoon. In Daegu, it will be cloudy in the morning but clear and sunny in the afternoon. It is expected to be 4 degrees in the morning and 16 degrees in the afternoon. Bora, how about Busan and Jeju-do?

W: In Busan, it will rain in the morning, but the rain will stop and it will be partly sunny with some clouds in the afternoon. It is expected to be 7 degrees in the morning and 15 degrees in the afternoon. You can enjoy sunshine all day long in Jeju-do. It will start at 8 degrees and rise to 15 degrees in the afternoon. This has been Bora Kim.

M: And this has been Yunho Lee from IBC News. Thank you for listening.

Section 2 Public Transportation

Situation **A**

p. 14

p. 12

Get Ready

M: Can you tell me which bus goes to City Hall?

W: Sure! You can catch the 18 or the 20.

M: Thank you. How many stops are there until City Hall?

W: We're three stops from City Hall.

M: Thanks for your help.

Listen Up

- W: Excuse me. This bus goes all the way to the South Mall, right?
- M: No, I don't think so.
- W: Really? I thought I needed to catch the 15.
- M: Yes, the 15 goes to the South Mall, but this bus is going toward the Convention Center. If you want to go to the South Mall, you should take the 15 heading to Riverside Plaza.
- **W:** Oh, my goodness! I'm supposed to meet my friend at the mall. What should I do?
- M: What about getting off at the next stop and catching the 15 going the opposite way?
- W: Yes, I'll do that. Is it far from the next stop to the mall?
- M: Don't worry. It's not too far. It'll take about 20 minutes, I guess.
- **W:** Phew! That's a relief. I won't be too late. Thanks for the help.
- M: My pleasure. ... Oh! You need to get off here.
- W: Thanks again! Have a good one.

Situation **B**

pp. 16~17

Get Ready

- W: Excuse me. Where can I buy a subway ticket?
- M: You can go to the ticket booth or use a ticket machine. But, you know, the booth is very crowded at this time.
- W: Could you tell me where the ticket machine is?
- M: Sure! Go straight and turn left. You can find it on the corner.

Listen Up

- M: Hello, and welcome to Metro City Train. How may I help you?
- W: I'd like to buy a ticket for a train going to the National Museum Station.
- M: One-way or round-trip? Or would you like a pass?
- W: Could you give me more information about the pass?
- M: Purchasing a pass gives you unlimited rides during a certain period. You have the option to use one for seven days, one month, or three months.
- **W:** I think a one-way trip is fine. I don't need to take the subway that often.
- M: Okay. That will be \$3.25.
- W: Here is my credit card.

- M: Thank you.
- W: Could you tell me how long the train ride is?
- M: It will take about 30 minutes. Here is your ticket and credit card.
- W: Thank you. Have a nice day.

Go Live

W: Good morning, passengers. This is the Toronto Subway. We are sorry to inform you that the Line 1 service between King Station and College Station will be temporarily suspended tomorrow, October 13, due to construction work on the tracks. Replacement shuttle buses will run along the route. Once again, due to construction work on the tracks, the Line 1 route between King Station and College Station will not be available tomorrow. Shuttle buses will instead run through the affected route. We apologize for the inconvenience. Thank you for your cooperation.

Check Up p. 21

1 M: What are you up to this weekend?

W:

- (a) It will be rainy this weekend.
- **b** I'm thinking of going camping.
- © Well, I should be going.
- **2** M: May I have your attention, please? We are sorry to announce that the train for the National Museum Station is delayed approximately 15 minutes. This is due to a fault with the signaling system, which is now fixed. We apologize for this delay and the inconvenience it may cause you.

[3-4]

- W: Welcome to Express Bus. How may I help you?
- M: I'd like to purchase a one-way ticket to Washington, please.
- W: What time would you like to depart? The next bus will leave at 2:30 p.m., and there's one every three hours after that until 11:30 p.m.
- M: I'd like to take the 5:30 p.m. bus, please.
- W: That will be \$30. Anything else?
- M: Could you tell me how long the bus ride is?
- **W:** It'll take about three hours, so you will arrive at about 8:30 p.m.

VI:	

Lesson 2 Shopping in Daily Life

Section 1 Shopping and Paying

Situation A p. 24

Get Ready

M: What can I help you with?

W: I'm looking for some carrots and potatoes.

M: Oh! They're in the produce section.

W: Sorry, I have never been here before. Could you tell me where the produce section is?

M: Sure. It's in aisle 5 on the left.

W: Thank you for your help.

Listen Up

M: Hi. I'm John, your new neighbor. It's nice to meet you.

W: Hi, John. I'm Sarah. Nice to meet you, too.

M: If you don't mind, I have a question. I'm wondering where I can buy groceries around here.

W: There's a large supermarket close by. Do you know Fairmont Bank? It's right next to that.

M: Thanks, Sarah. When does the store close?

W: At 10 p.m. If you need something after hours, there is a 24-hour store behind my house. I don't recommend going there, though, since they don't sell many things.

M: Okay. I think I'll go to the supermarket. I need things like fresh vegetables, some meat, milk, and... oh, I need to buy a pack of bottled water, too.

W: That sounds like a lot to carry. Why don't you try the home delivery service app? It's really convenient.

M: That's a great idea. Have you used it before?

W: Yes, I have. It's very helpful when you're busy.

M: I'll definitely give it a try. Thanks again, Sarah.

Situation **B** p. 26

Get Ready

M: Excuse me. Could you tell me where the athletic shoe store is located?

W: Sure! It's on the third floor of the mall.

M: Great, thanks! Do you know which section it's in?

W: Yes, it's in the sports section, near the gym.

M: Got it. Thanks for your help!

Listen Up

W: Hello. May I help you?

M: I'm looking for a blue leather jacket.

W: All right. How do you like this one? This style is quite popular.

M: It looks good. I'd like to try it on. Where is the fitting

W: Turn right at the corner and you'll see it right away.

[*After a while*]

M: It's too big. Do you have this in a smaller size?

W: I'll go and check. Just a moment, please. [After a while] Sorry, but we don't have any other sizes left in that color. This jacket also comes in green and gray. Would you like to try another color?

M: I prefer blue, but I'll try the green one.

W: Okay. Let me get that for you. [After a while] How does it feel? It looks great on you.

M: It fits well. I like the green one, too. I'll take it.

W: Great. I'll help you at the counter. Do you need a paper bag for it?

M: Yes, please.

Section 2 Problems While Shopping

Situation A p. 30

Get Ready

M: I want to complain about this T-shirt.

W: What seems to be the problem?

M: There's a hole in it. Can I get a refund?

W: Yes, you can. Do you have the receipt?

Listen Up

W: Hello. Can I help you?

M: Yes. I'd like to make a complaint about these bluetooth earphones, and I want to exchange them.

W: May I ask why you want to exchange them?

M: I like the style, but they are not working properly. One side makes a clicking sound, and the power keeps turning on and off.

W: That's strange. There must be a problem with the wiring.

M: I think so too. I tried to use them several times, but the problem kept happening.

W: I am very sorry for the inconvenience. Do you have your receipt?

M: Yes. Here it is.

- **W:** Thank you. Let me get you a new pair. [*After a while, handing over a new pair*] Would you like to try them now?
- M: [Checking the connection status of on the earphones]

 They sound nice and clear. They seem to be working well. Thank you for your help.
- **W:** No problem. Could you sign here to confirm the exchange?

M: Sure.

Situation **B**

pp. 32~33

Get Ready

[The sound of a doorbell]

W: Who is it?

- M: Good afternoon. I'm here with your delivery.
- **W:** [*After opening the door*] Thank you. I was expecting it to arrive yesterday. Could you please tell me how to file a complaint about the delay?
- M: I apologize for the inconvenience. I'll be happy to provide you with the details on how to file a complaint.

Listen Up

[Phone rings.]

- **M:** Hello. This is the customer service center. My name is Eric Lee. How may I help you?
- **W:** Hi. I'm calling about a delivery that I haven't received vet.
- **M:** I apologize for the inconvenience. What is the item that you ordered?
- **W:** It's a scarf. I ordered it on May 2, but it's still not here.
- M: Could I get the order number, please?
- W: It's 57312. It's a birthday gift for my mother. Could you check the shipping status?
- **M:** Of course. I really do apologize, but your order was not processed properly.
- W: Excuse me? What happened? It's very disappointing.
- **M:** I think there was a system issue. For the inconvenience, we can ship the package to you for free immediately.
- **W:** It's too late, and I'm very dissatisfied with your delivery service. I just want a refund.
- **M:** Okay. I'll process the refund right away. Once again, I'm sorry for the inconvenience.

Go Live

[*Music*] An AI chatbot is available to serve you. If you wish to use this feature, you can be connected immediately without any wait.

M: Hi there.

- **W:** Good afternoon. This is Sophia from the customer service center. How may I assist you today?
- M: I'd like to file a complaint about a late delivery.
- **W:** I apologize for the inconvenience. What's the order number?
- M: It's 13425. According to the latest delivery status, it was already delivered, but I haven't received anything yet.
- W: Let me check for you.
- M: Please check the address on my account as well.
- **W:** Your name is Mr. DH Kim, and your address is 8915 S. Parkway. Is that correct?
- M: That's right. When can I expect the delivery? It's been almost a week.
- **W:** I apologize for the delay, which is due to it being the peak season. As compensation, I would like to offer you a 20% discount on your next purchase.
- M: I don't really care about that. Since the package won't arrive when I need it, I'd like to just cancel the order and get a refund.

Check Up p. 37

1 M: Excuse me. Could you tell me where the fruit section is? This is my first visit.

W:____

- a Sorry, we don't have an organic section.
- **b** I apologize for the delay in the delivery of your fruit.
- © It's in aisle 5, on the left.
- **2** M: I'd like to exchange these pants for a larger size.
 - **W:** Sure. That's not a problem. Let me see your receipt, please.
 - M: Here you are.
 - W: Could you please wait a moment? I'll get them right away.

[3-4]

- W: Hello. Can I help you?
- M: I want to return this bluetooth speaker.
- W: Okay. May I see your receipt?
- M: Certainly. I have it right here.

- **W:** What is the problem with the speaker?
- M: The sound quality is poor. I'm dissatisfied with it.
- W: Would you like to exchange it for a different one?
- M: No, thank you. A refund is all I want.

Lesson 3 Enjoying Tasty Times

Section 1 Ordering Food

Situation A

p. 40

Get Ready

- W: Hello. What would you like today?
- M: I'd like an iced milk tea, please.
- W: Do you want anything else with that?
- M: Yes, I'd also like a slice of chocolate cake.
- W: That'll be 10 dollars and 50 cents.
- M: All right. I'll pay in cash. Here you go.

Listen Up

- M: Hello. What can I get for you today?
- W: I'll have a latte with vanilla syrup, please.
- M: What size would you like, small, medium, or large?
- W: Medium, please. And could you please use soy milk?
- M: Sure thing. Can I get you anything else?
- W: I'll also have a slice of strawberry cream cake. That's all.
- M: Is that for here or to go?
- W: To go, please.
- M: That'll be 12 dollars.

W:

Situation **B**

p. 42

Get Ready

- M: Hello. How can I help you?
- W: Hello. We'd like a table for two, please.
- M: Sure. You can sit right here. Can I get you anything to drink?
- W: I'll have a lemonade, and my friend would like a glass of water, please.
- M: One lemonade and one glass of water, right?
- W: Exactly.
- M: Great. I'll be right back.

Listen Up

M: Good afternoon, ma'am. May I take your order?

- W: Yes. Could we have one grilled chicken salad to start? And could you tell me what this is?
- M: You mean the arancini? They're Italian fried rice balls filled with tomato sauce, mozzarella cheese, and peas. I would highly recommend trying them as a starter.
- W: That sounds interesting. We'll also have one order of arancini. I'd also like to have the spaghetti with garlic and olive oil.
- M: Oh, you mean spaghetti aglio e olio, right?
- W: Yes, and one margherita pizza, please. That's all.
- M: Certainly. Let me check your order. One grilled chicken salad and one order of arancini for starters, and one spaghetti aglio e olio, and one margherita pizza. Is that correct?
- W: Perfect. Also, I have a peanut allergy. Could you please ensure that there are no peanuts in our order?
- M: I think the grilled chicken salad may come with peanut dressing, but I'll check with the kitchen. If so, would you like an alternative dressing?
- W: Yes, please. Any dressing without peanuts would be fine. Thank you.

Real-Life Task 1

p. 44

Step 1

[Phone rings.]

- W: Good afternoon. This is Mac's Tacos. How can I help vou today?
- M: Hi. I'd like two beef tacos and an order of guacamole and chips, please.
- W: Sure. Pickup or delivery?
- M: Delivery, please.
- W: Can I get your address and phone number, please?
- M: It's 45 7th Street, Apartment 5. And my number is 555-2134.
- W: Okay. Will that be it?
- M: Could I get some extra chili sauce?
- W: Sure. Anything else?
- M: Can I pay by card?
- W: No problem. That's everything, right?
- M: Yeah, that's it.
- W: That'll be 16 dollars and 50 cents, and it'll take about 45 minutes to deliver your order. Thank you for choosing Mac's Tacos.

Section 2 Giving Compliments and Making Complaints in Restaurants

Situation **A**

p. 46

Get Ready

M: Did you enjoy your food today?

W: The pizza was great. I liked that there was a lot of cheese on it!

M: That's good to hear. Thanks.

W: And I loved the potato chips. They were very crispy.

M: I'm glad you liked them.

Listen Up

W: Thank you for visiting our restaurant. How was your dinner, sir?

M: It was perfect! Everything from the food to the service was amazing.

W: I'm so glad you like our restaurant. I've been running this place for five years, and we have many loyal customers.

M: This is our first visit, so we asked the server for a recommendation. I especially loved the ribeye steak she recommended!

W: I saw Nancy serving you. She is our best server.

M: She was always taking care of us and even helped me find my lost wallet. I promised her that we would come back for my birthday later this year.

W: If you make a reservation, I can make sure Nancy is your server.

M: Great. I'm definitely going to recommend this place to others.

W: I really appreciate that. Here's our restaurant's business card.

M: Thank you. See you soon.

W: Thank you, sir. Goodbye.

Situation **B**

pp. 48~49

Get Ready

M: Excuse me, but I found a hair in my food. Could you replace it, please?

W: I'm terribly sorry about that, sir. I'll have the kitchen redo your order right away.

M: One more thing. The music is way too loud in here.

W: I'm very sorry, sir. I'll turn it down immediately.

Listen Up

M: Here's your aglio e olio. I apologize for the wait.

W: Excuse me, but this isn't what we ordered. We were waiting for a marinara pizza.

M: Oh, I'm sorry. Let me check with the kitchen and get it to you right away, ma'am.

W: We've been waiting for 30 minutes already! Also, some of the gnocchi we got earlier were undercooked and cold. I'm really disappointed.

M: I'm sorry. We have a lot of orders today, but I'll bring your pizza as soon as possible. Would you like me to reheat the gnocchi for you?

W: No, thank you. I'm just really hungry and want the pizza now.

M: Of course, I understand. May I take your empty plates away for you?

W: Yes, please.

M: I apologize for the mistake and the cold gnocchi. Let me see if we can offer you complimentary desserts or something to make up for the trouble.

W: Okay. Thank you.

Go Live

M: Hello, everyone. This is Tom.

W: And I'm Olivia.

M: Today, we're trying some spicy fried chicken and cheese balls from a newly opened chicken shop, Crispy Chicken Club. The delivery was super fast, wasn't it, Olivia?

W: Yeah, it only took about 25 minutes. That's really fast.

M: Well, let's try the food.

W: I can't wait.

M: [*Eating chicken*] Well, the chicken looks good, but it's a little cold and salty for my taste.

W: Yeah. I have to say, though, it is perfectly crispy and seasoned well.

M: Agreed. Let's try a cheese ball.

W: Okay.

M: [*Eating a cheese ball*] Well... It's not that bad, but it's a bit soggy and greasy.

W: Yeah, it has too much oil in it. I definitely prefer the chicken to this.

M: Next time, let's try something different. If you enjoyed this video, please leave a comment below. Thank you. Bye.

Real-Life Task 2

p. 50

Step 1

M1: Hi. I'm Max. My favorite restaurant is called Bossam Nova, and they sell bossam and jokbal. They deliver very quickly, and the staff is always friendly. Unfortunately, the prices are a little high, and there aren't that many tables in the restaurant. Overall, I give it 4 stars out of 5.

W: Hi. I'm Cathy. One of my favorite restaurants is The Giant Chicken, which serves a variety of chicken dishes. Its signature dish, seasoned spicy chicken, is excellent, and the restaurant is big and clean. I heard they fry their chicken with clean oil every day, but sometimes it's too greasy. I'd give it 4 stars.

M2: Hi. I'm Alex. Let me introduce K-Grill Lab. It's a Korean barbecue restaurant that attracts many customers. The meat is well aged and soft, and they offer unlimited free refills on side dishes. One weak point, though, is that there's always a long line at the door because it's so popular. I will give it 4.5 stars. Thank you for listening.

Check Up p. 53

1 M: Here's your change. How was your food today?

- a Everything was perfect.
- **b** I'd like a table for two, please.
- © I'm so glad you like our restaurant.
- **2** W: Hi. I'll have a latte with vanilla syrup, please.
 - M: What size would you like, small, medium, or large?
 - W: Large, please. Can you please use low-fat milk?
 - M: Absolutely. Anything else?
 - W: That's it.
 - M: That'll be \$5.

[3-4]

- W: Here's your cream pasta, sir. I'm sorry for keeping you waiting so long.
- M: We've been waiting for 20 minutes! Also, I found a hair in my chicken soup.
- W: I'm terribly sorry about that. I'll have the kitchen redo your order right away.
- M: Thank you. This is one of my favorite restaurants, but I'm very disappointed.
- W: I completely understand your disappointment. I think

we can offer you complimentary desserts or something to make up for the trouble.

M: Thank you. Complimentary desserts would be appreciated.

W: I see. May I take your empty plates away?

M: Yes, please. Thank you.

Lesson 4 Entertainment and Leisure in Everyday Life

Section 1 Entertainment Activities

Situation A

p. 56

Get Ready

[Phone rings.]

M: Thank you for calling the New Orleans Performance Information Center. How may I assist you?

W: Hello. Can you give me information about the jazz band concert next month?

M: Sure. It'll feature a band called Smooth Groove, and you can buy tickets online now.

W: Thank you so much for your help. I'm really looking forward to the Smooth Groove jazz concert!

Listen Up

M: Hey, did you manage to book our concert tickets?

W: Yeah, I got seats in a side section. Tickets are \$30 per person, and the concert is on October 18 at 5 p.m.

M: Got it. I'll save it in the calendar on my phone.

W: Good idea. We should leave early that day to avoid traffic since the concert hall is far from the city center.

M: Sure thing. How far are our seats from the stage?

W: They're in the front row and very close to the stage. We'll have a great view of our favorite singers.

M: I'm excited to see them. There might be a special guest performer, too.

W: Yeah, I have no idea who it might be. It's always fun to see unexpected guests.

M: Absolutely. Thanks for booking the tickets.

W: No problem. I can't wait to see our favorite singers up close.

Situation **B** p. 58

Get Ready

M: Excuse me. Could you tell me where the Van Gogh Exhibition is located?

W: Sure! It's located on the third floor, right next to Gallery 2.

M: Thanks a lot! I'm really excited to see Van Gogh's paintings up close.

W: I'm sure you'll enjoy them.

Listen Up

[Phone rings.]

W: Hello.

M: Hi. I'm calling to make a group reservation for the Traditional Korean Painting Exhibition for my art club. We have 20 people.

W: When would you like to visit?

M: We'd like to come on Sunday, June 23, at 10 a.m.

W: Regular admission is \$8 per person, but groups of 15 or more get a discounted fee of \$6 per person.

M: Wonderful!

W: Can I have your contact information and the name of the art club?

M: Sure. I'm John Smith, the president of the Art Lovers Club. My phone number is 014-305-5891. I can't wait to see the exhibition!

W: You will not be disappointed. For your information, the exhibition is open on weekends from 10 a.m. to 5 p.m. No photography is allowed.

M: Got it. How can we pay for and receive our tickets?

W: You have to pay for the tickets at the ticket booth on the day of your visit.

M: Thank you for your help!

W: We're looking forward to having your art club visit!

Section 2 Leisure Activities

Situation **A**

p. 62

Get Ready

M: Hi. I'd like to buy two tickets for the volleyball game today.

W: Sure. Home or away section?

M: Away section, please.

W: All right. Here you go. That will be \$40.

M: Thanks. I'm a big fan of the Nova Spikers. They're

my favorite team!

W: That's great! Have fun at the game.

Listen Up

M: Hey, are you enjoying the game so far?

W: Absolutely! I love being here and feeling the energy of the crowd. I'm really excited to watch the third quarter.

M: Me too. My favorite moment was that dunk in the last quarter. It was so cool seeing it up close.

W: I totally agree. Being here in person is a great experience.

M: Yes, I can't wait for the rest of the game.

W: Same here. I was really surprised to see our faces on the big screen. That just added to the excitement.

M: Definitely. By the way, I'm feeling pretty hungry. Why don't we grab some snacks right now before the third quarter starts?

W: Sounds good. Let's see what they have available.

M: Great. Oh, I heard there's a souvenir shop where they sell home team T-shirts. Do you know where it's located?

W: It's near the main entrance, on the right side. They have T-shirts, socks, and other things like that. Let's check it out.

M: Perfect. I enjoy collecting souvenirs, so let's grab some snacks first and then head to the souvenir shop.

W:

Situation **B**

pp. 64~65

Get Ready

[Phone rings.]

M: Good afternoon. Thank you for calling WonderWorld Travel Agency. How may I help you today?

W: Hi. I'd like to book a three-night trip to the West Coast. I really like traveling by train. Can you help me plan my trip?

M: Sure. We have a \$300 train package. It includes a guided bus tour along the coast at the destination.

W: That sounds great.

Listen Up

W: Thanks for joining us on this camping trip! I'm Amy from Happy Travel Agency. This bus tour has a total of 20 participants.

- M: I really enjoy group trips! Are we going rafting on the James River first?
- W: Yes, we're all set for the river rafting.
- M: What about the camping? Do we need to buy something?
- W: No. Our team has everything covered for a great trip, including camping gear, snacks, and meal ingredients.
- M: What about bugs? Will they be a problem?
- W: Don't worry. We have enough bug spray for everyone.
- M: That's a relief.
- W: By the way, have you ever roasted marshmallows on a campfire?
- M: I have! And I'm ready to roast them again. I love roasting marshmallows.
- W: You're a professional camper. All right, we'll be making a quick stop at the next rest stop. Be back on the bus in 10 minutes

Go Live

W: Hello, listeners! Are you ready for a vacation to remember? WonderWorld Travel Agency is here to make your dream trip come true! Our first stop will be a Great Barrier Reef Expedition! Explore the stunning UNESCO-listed site, and encounter captivating marine life while snorkeling or diving. Next, take a walk on the wild side in our Unforgettable Outback Safari! Enjoy a wild adventure through Australia's unique landscapes, encounter fascinating wildlife, and marvel at the majestic Uluru. We'll finish the trip with a Whitsunday Islands Getaway! Relax on beautiful beaches, swim in clear waters, and explore rainforests. For any questions or assistance, please don't hesitate to contact us. Remember, WonderWorld Travel Agency is where unforgettable journeys begin. Book today, and let your dream adventure start!

Check Up p. 69

1 M: Hi, Janet. Have you heard about the K-pop concert that will be held in our city this weekend?

- (a) Yeah, I'm looking forward to classical music at home this weekend.
- (b) Yes, I have! I'm so excited about it.
- © I'm curious about what kind of music you like.
- 2 M: Welcome to the baseball stadium. Ladies and

gentlemen, please welcome our guest, Olympic gold medalist Mina Kim. She will be throwing the first pitch today. Let's give her a warm round of applause and show her our support! I'm sure this will be one of your favorite moments here at the stadium

[3-4]

- W: Welcome to the Cartoon Art Exhibition. How can I help you?
- M: Hi. I'm here to see the exhibition. How much are tickets?
- W: They're 10 dollars for adults.
- M: Okay, I'll take one.
- W: Here you go. The Cartoon Art Exhibition is on the second floor.
- M: I'm really excited. I'm a big fan of Jim Lee.
- W: I hope you have a good time.

Lesson 5 Using Public Services

Section 1 Living Conveniently

Situation A

p. 72

Get Ready

- M: Hello. May I help you?
- W: Yes, I would like to open an account.
- M: Sure thing. What kind of account would you like to open, a savings account or a checking account?
- W: A savings account, please.
- M: Okay, ma'am. Please sit down.

Listen Up

- W: Good morning, and welcome to Happy Bank. How can I help you?
- M: Good morning. I'd like to open a bank account.
- W: What kind of account would you like to open, a savings account or a checking account?
- M: Well, I want to apply for a debit card. That's why I need an account.
- W: Okay, then you need a checking account. I can set it up for you now.
- M: Sounds good.

W: First, please fill out this application form.

M: Sure. ... Here it is.

W: Thank you. May I have your picture ID, please?

M: Sure. Here you are.

W: Thanks. You need to deposit a minimum of \$50 into your new checking account. How much will you deposit?

M: I will deposit \$300 today.

Situation **B** p. 74

Get Ready

M: Good morning, ma'am. Can I help you?

W: Yes. I'd like to send this package. Which window should I go to?

M: Please go to the window marked "Parcel Post."

W: Thank you.

M: My pleasure.

Listen Up

M: Welcome! What can I do for you today?

W: I want to send this package to Singapore.

M: How would you like to send it, by First-Class, Priority, or Global Express?

W: What's the difference between them?

M: Each delivery speed is different. Priority takes about four days while First-Class delivery takes more than a week. Global Express is faster than Priority but is more expensive.

W: Okay. I'll go with Global Express delivery.

M: Sure. What are the contents of your package? Does it include any valuable or fragile items?

W: No. They're just books. How much will that be?

M: Let me weigh your package first, then I can calculate the cost for you. ... It weighs about five pounds, so the total is \$80.50.

W: Okay. Here's my credit card.

M: Here is your receipt. Thank you for using our service.

Real-Life Task 1 p. 76 Step 1

M: Welcome, everyone. Here's how to make a withdrawal at the ABC Bank ATM. First, insert your card into the ATM. Next, type your four digit PIN and press "Enter." Then, select the "Withdrawal" button to get cash. Now, select which account you would like to

withdraw from, and then select the amount of money you would like to get. Last, take your card, money, and receipt. Thanks for banking with ABC Bank.

Section 2 Living Safely

Situation A p. 78

Get Ready

[Phone rings.]

M: Hello, Greenfield Police Department. Can I help you?

W: Yes, please. A man is climbing over the wall of my neighbor's house.

M: What is the address?

W: 850 Sunnyville Road.

Listen Up

[Phone rings.]

M: Greenfield Police Department. This is Officer Max Carpenter. How can I help you?

W: There was a theft at my house last night.

M: At what time did it happen?

W: How should I know? It happened while I was sleeping.

M: All right. What are your name and address?

W: My name is Sandra Mayer. I live at 28 Main Street.

M: Was anything stolen?

W: Yes. All my jewelry is gone, and my money, too.

M: Is there any sign of someone breaking in?

W: Yes. My front window was broken.

M: Thank you, Ms. Mayer. We'll be there in about half an hour. Please don't touch anything.

Situation **B** pp. 80~81

Get Ready

[Phone rings.]

W: 911. Can I help you?

M: Yes, it's an emergency. There's been a car accident.

W: Could you tell me your name and location now?

M: My name is William Smith. I'm on the corner of South Street and Green Avenue.

Listen Up

[Phone rings.]

W: 911. What is your emergency?

M: My friend has fallen off the roof!

W: Off the roof? Is he badly hurt?

- M: He is bleeding. We were cleaning the roof when he slipped and fell.
- W: We will send someone immediately. Is your address 16 Main Street? That's the information we have in our system.
- M: Yes, that's right. It's the big white house on the corner. Please hurry.
- W: We will. Does it look like your friend broke anything? Is he moving at all?
- M: He can move. He's saying he is fine. But I told him not to move.
- W: The ambulance is on its way. Make sure your friend doesn't stand, sit up, or move at all.
- M: Okay. I'll sit next to him and take care of him until the ambulance arrives.
- W: Good. If you wait a little bit, the ambulance will arrive soon. Everything will turn out okay.

Go Live

W: If you see a teen or an adult suddenly collapse, do you know what to do? Call 911 or ask someone to call 911. Then begin performing hands-only CPR as needed. Find the center of the chest. Press hard and fast at least 2 inches deep at a rate of 100 to 120 beats per minute. Don't stop until help arrives. Let's review the process again. If you see a teen or an adult suddenly collapse, call 911 or have someone nearby call 911. Begin administering hands-only CPR by pressing hard and fast on the center of the chest at a rate of 100 to 120 beats per minute. Continue to do this until help arrives. By learning these simple steps you can help us save a life. This has been a public service announcement from the Santa Clara County Emergency Medical Services System.

Check Up p. 85

1 W: I would like to open a bank account.

M:

- ⓐ Why don't you open the window?
- b Here you go. Thank you.
- © What kind of account would you like to open?
- 2 M: Hello, everyone. This is Officer Michael Dunn from the NYPD. We have a lost boy named David. He was found near the park's main gate, and he's

looking for his mom. He's five years old, and he's wearing a yellow shirt and glasses. You can find him at the information center at the main gate. Thank you.

[3-4]

[Phone rings.]

M: 911. How can I help you?

W: There is a man passed out.

M: May I have your location, ma'am?

W: Ocean Street, near the Dream City Mall.

M: Okay, ma'am. The ambulance will be there in two minutes. Please stay there. We'll find you.

W: All right. Please hurry.

M:

Lesson 6 Maintaining a Healthy Lifestyle

Section 1 Improving Your Health

Situation **A**

p. 88

Get Ready

W: Hey, how's the fitness class going?

M: I'm enjoying it very much. It's a great way to challenge myself.

W: That's great to hear. I've been thinking about trying it out myself. What exercises do you do?

M: We stretch, run, and lift weights.

W: That sounds like a great workout.

M: Definitely! Why don't you give it a shot?

W: I will. Thanks for the information.

Listen Up

- W: Welcome to our gym. I'm Sarah, and I'm a trainer here. I specialize in creating personalized fitness plans.
- M: Hi, I'm Daniel. I want to get in shape, but I'm not sure where to start.
- W: You've come to the right place, Daniel. Let's start with a body composition analysis.
- M: Sure. That sounds good.

[*After the analysis*]

W: Your bones make up 15% of your weight, which is normal.

- M: Okay.
- W: But you have 30% of non-essential fat.
- M: I see.
- **W:** Your muscle tissue is at 25%, which is below average. We'll need to work on increasing that number.
- M: All right.
- W: Don't worry. We can design a plan suitable for your body type. In my opinion, you should begin with cardio training. This workout includes running, jumping rope, and using a stair climber.
- M: Well, I'm not really a fan of any of those.
- **W:** Then how about trying one of our group classes, like indoor cycling? They're fun, and you'd be working out with a group of people who have similar goals.
- M: Sounds interesting. I'll give it a shot.
- **W:** Let me set up your schedule, then. What times of day are best for you?

M:

Situation **B**

p. 90

Get Ready

- M: Hey, Jane. How are you? You seem a bit exhausted lately.
- W: Yeah, I've been trying to catch up with schoolwork.
- M: I recently joined an outdoor adventure club, and it's been fantastic. The beautiful scenery and physical activity have done wonders for my mood and energy levels.
- **W:** Oh, really? I've never considered doing something like that before.
- M: You should give it a try.
- W: That sounds interesting. I'll give it a shot. Thanks.

Listen Up

- W: Hey, Jin. What are you planning to do this weekend?
- M: I don't have any plans, Kate. Why do you ask?
- **W:** Well, I wanted to invite you to join the meditation club that I lead. We've been practicing meditation for two years now, and we're looking for new members to join by September 5.
- M: Meditation? I've never tried that before.
- **W:** You should give it a try. We usually sit still and focus on our breathing for about 10 minutes. It's really calming.

- M: Hmm... I don't know. I'm not sure if I can sit still for that long.
- W: Don't worry. We start with short sessions and gradually increase the length as people get more comfortable.
- M: What are the benefits of meditation?
- **W:** It can help you concentrate better, reduce stress, and promote emotional well-being. You should try it.
- M: Okay. I'll give it a shot. How do I join?
- **W:** Great! We have sessions every Monday at 12:30 in room 501. You're welcome to come and check it out. Our community is really supportive.
- M: Thanks for letting me know.

Section 2 Managing Diseases

Situation A

p. 94

Get Ready

- **W:** Welcome to St. Michael's Medical Center. Are you here for an appointment today?
- M: Yes, I have an appointment with Dr. Lee.
- W: All right. Could you please tell me your name?
- M: Sure. It's Luke Anderson. By the way, will I have to wait for a long time before seeing the doctor?
- **W:** Not at all, Mr. Anderson. Dr. Lee will be with you shortly.

Listen Up

- M: Good morning! How can I help you today?
- W: Hi! I've been dealing with headaches every day for the last two weeks.
- **M:** I see. Could you tell me more about your headaches? How bad are they?
- W: Not too bad. The pain is manageable.
- M: I think you might have tension headaches. They can be caused by stress, poor posture, or tension in your head and neck.
- **W:** What should I do to prevent them?
- M: You should include relaxing activities into your daily routine, such as practicing gentle yoga. Additionally, try to take deep breaths as often as possible. If that doesn't help, I can prescribe some medicine for you.
- **W:** Okay, I'll make sure to follow your instructions and try to relax more. Thank you, Doctor.
- M: You're welcome. Let's schedule another appointment

in a few weeks to check on your progress.

W: Okay, thank you.

Situation **B**

pp. 96~97

Get Ready

- M: Hi. Do you have any medicine for a stomachache that I can buy without a prescription?
- W: Yes, we have a few options. Do you prefer pills or liquid?
- M: I prefer liquid.
- W: Here you go. This is good for stomachaches. You should take two spoonfuls every four to six hours.
- M: Thanks.

Listen Up

- W: Hi. I have a prescription for eye drops. The doctor said I have an eye condition that makes my eyes itchy
- M: Okay, let me take a look. It looks like these eye drops are used to relieve allergy symptoms.
- W: All right. How often should I use them?
- M: The doctor has prescribed one drop in each eye twice a day. You should use them in the morning and before going to bed.
- W: Got it. How long should I use them for?
- M: You should use them for as long as the doctor has instructed. But on the label, it says to use them for seven days.
- W: Okay. Are there any side effects?
- M: Yes, some common side effects include blurred vision and stinging. If those side effects continue, you should contact your doctor.
- W: All right, thank you.
- M: You're welcome.

Go Live

- M: Good afternoon, and welcome to our talk show on proper medication usage. Today, we have Dr. Emily Olson, an expert in medicine, joining us. Dr. Olson, can you tell us why we should be aware of the dangers of taking medicine in the wrong way?
- W: Sure. Taking medicine in the wrong way can harm your body and mind. For example, taking medicine without a doctor's recommendation can cause serious side effects. You may become addicted to it. This can

be terrible for both you and your loved ones. I once had a patient who took strong painkillers without a prescription for many years. She felt dizzy and sick all the time, but she kept taking more medicine to make the symptoms go away. As time passed, she became more and more addicted to the medicine. She started to disregard her work and family. Eventually she lost her job, and her health was destroyed.

Check Up p. 101

1 M: I'm exhausted from trying to catch up with my schoolwork. Any suggestions on what I could do?

- (a) You should submit your schoolwork earlier than
- **b** I would suggest making some time for outdoor activities.
- © The exercise should involve a lot of running and jumping.
- 2 W: Chris, could you show me how to use these dumbbells?
 - M: Absolutely, Michelle. It's best to start with lighter weights and really focus on your form.
 - W: I've heard that lifting heavy weights brings faster results. Is that right?
 - M: Well, diving into heavy weights right away can be risky. I'd suggest starting with lighter ones and gradually adding more weight.
 - W: Got it. Thanks for the advice. I'll start with these lighter ones then.

[3-4]

- M: Good morning! What seems to be the problem today?
- W: Hi! I've been experiencing uncomfortable fullness after meals for the last two weeks.
- M: I see. Could you describe the symptoms of your discomfort? How often does it occur?
- W: It's been happening almost every day, and it is quite uncomfortable.
- M: It sounds like you may be experiencing indigestion. It can be caused by various factors, including overeating or food poisoning.

W: `	What	should l	ob 1	to rel	ieve	the	pain?
------	------	----------	------	--------	------	-----	-------

Answers

Lesson 1 Everyday Conversations

Section 1 Small Talk

Warm Up

A I Sample Answer I

I think the topics in Group B are appropriate because they are light and useful for finding common interests.

B 1 (B), (c)

2 (A), (b)

3 (C), (a)

C 1 (b)

2 (a)

3 (c)

Situation **A**

pp. 8~9

p. 7

Get Ready

(c)

Listen Up

1 © 2 @

3 (1) Friday (2) Saturday (3) Sunday

Further Communication

I Sample Answer I

A: Hey, Lilly. It's good to see you. How are you?

B: Hey, John. I'm good, thanks. How's it going?

A: I'm fine. Wow! It's hot outside, isn't it?

B: Yes, it is. Do you know what the weather will be tomorrow?

A: Yes, I checked the weather forecast. It'll be warm in the morning but windy in the afternoon.

B: Oh, really? Thanks. By the way, where are you off to?

A: I'm off to a nearby mountain. I'm going to go hiking.

B: Oh? You like hiking?

A: Yeah, I like hiking these days.

B: I love hiking, too. Would you like to go hiking together sometime?

A: Sure! Why not? ... Well, I should be going. See you later!

B: It was nice to see you. Bye!

Situation **B**

pp. 10~11

Get Ready

(c)

Listen Up

1 ⓐ **2** (1) F (2) T (3) F

3 lunch, see/watch a movie

Speak Out

(1) d (2) c (3) a (4) b

Further Communication

I Sample Answer I

A: What did you do last weekend?

B: I ran some errands. How was your weekend?

A: It was boring. I did housework all weekend. What are you up to this weekend?

B: I'm not sure. Do you have any plans?

A: Not yet. How about going shopping together?

B: That sounds great! When should we meet?

A: Are you free Saturday afternoon?

B: Sure. Let's meet at 3 p.m. Where should we meet?

A: What about meeting at 7th Avenue Station?

B: All right. I'll see you there at 3 p.m. on Saturday.

A: See you then.

Real-Life Task 1

p. 12

Step 1

Daegu:







Step 3 | Sample Answer |

A: Good morning, everyone. Welcome to the Australian National Weather Forecast. Let's dive into tomorrow's weather outlook. In Canberra, it will be partly cloudy and chilly in the morning, but mostly cloudy and hot in the afternoon. It is expected to be 14 degrees Celsius in the morning and 23 degrees in the afternoon.

B: In Sydney, it will be partly cloudy but warm in the morning, but it will be rainy and windy in the afternoon. It will be 21 degrees in the morning and 25 degrees in the afternoon.

C: In the Gold Coast, it will be chilly in the morning at 19 degrees, but it will be overcast and 22 degrees in the afternoon. What about Brisbane?

D: In Brisbane, you can enjoy warm sunshine all day long. It will be 23 degrees in the morning and 27 degrees in the afternoon. This is the Australian National Weather Forecast. Thank you for listening.

Section 2 Public Transportation

Warm Up

p. 13

A I Sample Answer I

• airplane, bicycle, taxi, ship, train, etc.

• My favorite means of transportation is a bicycle because it is fun and good for my health.

B 1 take

2 depart

3 toward

C 1 ©

2 (b)

3 (a)

Situation A

pp. 14~15

Get Ready

(a)

Listen Up

- **1** ⓐ **2** (1) F (2) F (3) T
- **3** (1) opposite (2) got off (3) next

Speak Out

(1) © (2) b (3) e (4) f

Further Communication

I Sample Answer I

- A: Welcome to Express Bus. How may I help you?
- **B:** Hello. I'd like to purchase a one-way ticket to San Francisco, please.
- **A:** What time would you like to depart? The next bus will leave at 1 p.m., and there's one every two hours after that until 11 p.m.
- **B:** I'd like to take the 1 p.m. bus, please.
- A: Okay. That will be \$26. Anything else?
- **B:** Can you tell me how long the bus ride is?
- **A:** It'll be about one hour. However, it could be a little longer or shorter, depending on the traffic situation.
- **B:** Got it. Thank you for the information. [*Paying*] Here's my credit card.
- A: Thank you. ... Here is your card, as well as your ticket. Please arrive at Gate 5 at least 10 minutes before the bus departs.
- B: Okay. Have a nice day.

Situation **B**

pp. 16~17

Get Ready

(c)

Listen Up

- 1 (a) 2 (c)
- **3** (1) unlimited rides (2) one month (3) subway often

Go Live

December → October

Further Communication

- (1) From King Station to College Station.
- (2) Replacement shuttle buses will run
- (3) construction work on the tracks

Communication Focus

p. 19

B I Sample Answer I

1 What are you up to this weekend?

- 2 Where can I buy a subway ticket?
- **3** Take the Orange Line and transfer to the Green Line.

Culture in Everyday Life

p. 20

- A 1 ©
- **2** (a)
 - a 3 b

C | Sample Answer |

The Schwebebahn in Germany is the oldest train with hanging cars. It began operation in 1901, and over 85,000 passengers use it every day to travel around Wuppertal.

Check Up

p. 21

- 1 b 2 c
- 3 (c)
- **4** (a)
 - **5** d
- 6 ©
- **7 I Sample Answer I** When should we meet?
- **8** I Sample Answer I Where should we meet?

Lesson 2 Shopping in Daily Life

Section 1 Shopping and Paying

Warm Up

p. 23

- **A** Woman: (a), (c), (f) Man: (b), (d), (e)
- B 1 (b)
- **2** ©
- 3 d

4 (a)

C 1 © 2 a

Situation A

pp. 24~25

Get Ready

(c)

Listen Up



2 (1) T (2) T (3) F **3** (1) next to (2) home delivery

Further Communication

I Sample Answer I

- **A:** Good afternoon. Can I help you find anything in particular today?
- **B:** Yes, please. I'm looking for some bottled water.
- **A:** I see. It's in the drink section. Do you need help finding it?
- **B:** Yes, I do. I have a terrible sense of direction.
- A: No worries. It's in the back of the store.
- **B:** Thank you for your help.

Situation **B**

pp. 26~27

Get Ready

(a)

Listen Up

1 ⓑ **2** ⓐ **3** (1) too big (2) blue, green (3) paper bag

Speak Out

(1) (b) (2) (c) (3) (a)

Further Communication

I Sample Answer I

A: Excuse me. Could you show me the sneakers from the display window?

B: Of course. You have good taste. These are in style.

A: They look good. I'd like to try them on.

[*After a while*]

A: Hmm... I don't think they look good on me.

B: Would you like to try them in a different color?

A: Yeah. The green ones would probably be better.

B: Let me check if we have any in stock. Could you wait a minute?

A: [After trying them on] Hmm... I think they look good on me.

B: Yes, they do. And they are 20% off now.

A: That's a good price. I'll take them. Where can I find socks that would go well with these sneakers?

B: They're around the next corner.

Real-Life Task 1

p. 28

Step 1

2 (d)

4 ©

5 (f)

6 (e)

Step 2 | Sample Answer |

A: How can I help you?

3 (b)

B: I'm looking for a person who can tell me how to use the self-checkout machine.

A: I can help you with that. First, bring your items to the self-checkout machine.

B: Okay, I've brought my items. Should I press the "Start" button on the screen here?

A: Yes. Go ahead and press it.

B: I've pressed the "Start" button. Now it's asking if I brought my own bags. I did, so I'll press "Yes."

A: Great. Now, scan your purchases by lining up the bar code with the red light of the scanner.

B: Okay, let me try. Like this? ... I've scanned everything.

A: You're doing great. Now, pay for your purchases.

B: Okay. I'll pay by credit card. Do I just take the receipt now?

A: That's right. Take the receipt from the machine. That's all there is to it.

B: Got it. Thanks for your help! I feel confident using the machine now.

A: You're welcome! Glad I could help.

Section 2 Problems While Shopping

Warm Up

p. 29

B 1 d

2 (b) 2 (d)

3 ⓐ

3 (a)

4 (c)

4 (c)

Situation A

pp. 30~31

Get Ready

C 1 (b)

(b)

Listen Up

1 (1) T (2) T (3) F **2** ©

3 (1) clicking (2) on and off (3) Exchange

Further Communication

I Sample Answer I

A: Hello, I'd like to get this repaired.

B: What seems to be the problem?

A: I didn't notice it at the store, but, when I got home, I discovered it was damaged.

B: I see. If you have the receipt, we can proceed with the repair.

Situation **B**

pp. 32~33

Get Ready

(b)

Listen Up

1 (b) 2 (c)

3 (1) birthday gift (2) for free (3) refund

Go Live

(1) late delivery (2) peak season (3) get a refund

Further Communication

I Sample Answer I

(1) file a complaint about a late delivery

(2) cancel the order and get a refund

(3) offered me a 20% discount on my next purchase

Real-Life Task 2

p. 34

Step 3 | Sample Answer |

A: Hello. This is the customer service center. We're doing

a quick survey to see how satisfied you were with our service. Can we ask you a few questions?

B: Sure.

A: Thank you. May I know what item you ordered?

B: I ordered a watch.

A: I see. What was the issue with it?

B: It was not accurate. It was losing time.

A: I understand. Did you need a refund or exchange?

B: I needed an exchange.

A: How did our team handle your request?

B: They provided a delivery of a new item within a week.

A: Thank you for your response. On a scale of 1 to 5, how satisfied were you with our service?

B: I would rate my satisfaction at about 5.

A: What were the reasons for your satisfaction or dissatisfaction with our customer service?

B: Your agent was really skilled at managing my issue and provided quick, efficient service. Also, he made me feel welcomed and taken care of.

A: Thank you for your feedback.

Communication Focus

p. 35

B I Sample Answer I

1 Would you like to try them in a smaller size?

2 One side of the bluetooth earphones makes a clicking sound.

3 I'd like to file a complaint about a late delivery.

Culture in Everyday Life

p. 36

A 1 Europe 2 India 3 USA 4 China

B I Sample Answer I

In Japan, many companies follow the slogan of "customer first." This means that they put a priority on customer satisfaction and provide services such as refunds and exchanges even in cases of minor dissatisfaction.

Check Up p. 37

1 © 2 b

3 (c)

4 (b)

5 d

6 (a)

7 | Sample Answer | I'd like to make a complaint about the book I received.

8 | Sample Answer | The book arrived late, and some pages are missing.

Lesson 3 Enjoying Tasty Times

Section 1 Ordering Food

Warm Up

p. 39

A I Sample Answer I

• Fast-Food Restaurants: cheap / pickup / delivery ...

• Casual Dining Restaurants: more expensive / reservation / healthy dishes ...

• I prefer fast-food restaurants because they're cheaper and faster than casual dining restaurants.

B 1 (d)

2 (a)

3 C

4 (f)

5 (b)

6 e

C 1 (b)

2 (a)

3 d

4 ©

pp. 40~41

Situation A Get Ready

(c)

Listen Up

1 (b) 2 (a)

3 (1) vanilla syrup (2) 0.50 (3) soy milk (4) 12.00

Speak Out

(1) (f) (2) (b) (3) (a)

Further Communication

I Sample Answer I

A: Hello. What can I get for you?

B: I'd like a steak burger combo, please.

A: Okay. What would you like to drink?

B: An orange soda, please. Can I also get a side of corn salad?

A: Sure. Can I get you anything else?

B: Actually, cancel the corn salad. I don't want it.

A: No problem. Will that be it?

B: That's it. Thank you.

A: Great. Your total comes to \$7.30. Is that for here or to go?

B: To go, please. I'll pay by card.

A: Insert your card, please. Would you like a receipt today?

B: Yes, please.

Situation **B**

pp. 42~43

Get Ready

(c)

Listen Up

1 ⓐ **2** (1) F (2) T (3) F

- **3** (1) chicken salad (2) peanut dressing
 - (3) peanut allergy

Further Communication

I Sample Answer I

- A: Good evening. May I take your order?
- **B:** Yes. We'd like one caprese salad and one order of arancini, please.
- **A:** Certainly. Can I get you anything else?
- **B:** Actually, switch the caprese salad to the grilled chicken salad, please. And what is this?
- **A:** You mean the marinara pizza? It's a traditional Italian pizza seasoned with tomato sauce, oregano, and garlic.
- **B:** Sounds good. Then we'll try one marinara pizza and two T-Bone steaks, please.
- **A:** How would you like your steaks?
- **B:** Medium rare for both, please.
- A: Let me review your order. One grilled chicken salad, one order of arancini, one marinara pizza, and two T-Bone steaks that are medium rare. Is that right?
- B: Yes, that's right. Thank you.
- **A:** Thank you for confirming. Your order will be ready shortly.

Real-Life Task 1 p. 44

Step 1

(1) Beef (2) Chips (3) chili

Step 3 | Sample Answer |

- **A:** Good morning. This is The Burger House. How can I assist you today?
- **B:** Hi. I'd like two double cheeseburger combos with cola and two orders of cheese sticks, please.
- **A:** Sure. Pickup or delivery?
- **B:** Delivery, please.
- A: Can I get your address and phone number, please?
- **B:** It's 60 2nd Street Apartment 10. And my number is 645-4560.
- A: Okay. Will that be it?
- **B:** Could you cut the burgers in half, please?
- A: Sure. Anything else?
- **B:** Could you please call me when you arrive?
- **A:** No problem. That's everything, right?
- **B:** Yeah, that's it.
- A: It's 15 dollars, and it'll take about 30 minutes to deliver your order. Thank you for choosing The Burger House.

Section 2 Giving Compliments and Making Complaints in Restaurants

Warm Up p. 45

- A 오른쪽 상단: N, 왼쪽 하단: N, 오른쪽 하단: P
- **B** 1 b, A 2 c, C 3 a, B
- C 1 b 2 a 3 c

Situation A

pp. 46~47

Get Ready

(b)

Listen Up

- 1 (b) 2 (a)
- **3** (1) recommended (2) lost wallet (3) birthday

Further Communication

I Sample Answer I

- **A:** If you're done, could I recommend some dessert to you? We have lemon cake and gelato for our specials.
- **B:** Bring us one of each, please. Your recommendations are always excellent.
- **A:** Thank you, ma'am. Is there anything else I can get for you?
- B: No, thank you. Everything is perfect.
- **A:** I'm glad to hear that. Which dish did you enjoy the most?
- **B:** The Italian roasted potatoes and the cheese ravioli you recommended were great.
- A: Those are our restaurant's signature dishes.
- **B:** The dishes were beautifully arranged on the plate and served quickly. I will recommend this place to my friends and family.
- **A:** We would greatly appreciate that. Would you also be willing to leave us a review online?
- **B:** Sure, my pleasure. Oh, can I also get the bill when you bring us the desserts?
- A: Of course. How are you paying? Cash or card?
- B: I'll pay by card.

Situation **B**

pp. 48~49

Get Ready

b

Listen Up

1 ⓐ **2** ⓑ **3** (1) undercooked (2) cold (3) desserts

Go Live

(a) sweet \rightarrow salty, (b) small \rightarrow greasy

I Sample Answer I

#chicken #CheeseBall #HonestReview #reaction

Vicky: Thank you for sharing your honest review! I hope this restaurant will improve thanks to this review.

Further Communication

I Sample Answer I

A: Have you tried the new Mexican restaurant?

B: You mean the restaurant next to the post office? Not yet. Why?

A: I heard that the tacos are small and the sauce is very

B: I heard good things from other people, though. Let's give it a try anyway and see how it is.

Real-Life Task 2

p. 50

Step 1

(1) friendly (2) clean (3) greasy (4) unlimited

Communication Focus

p. 51

B I Sample Answer I

1 We'd like one caprese salad and one order of arancini, please.

2 Which dish did you enjoy the most?

3 I really appreciate that.

Culture in Everyday Life

p. 52

A I Sample Answer I

- In India, they always eat with their right hand.
- In Chile, you should not touch your food with your hands.
- **B** (a) bread (b) cappuccino (c) salt or pepper (d) fork

C I Sample Answer I

In France and Greece, sharing the check is still considered outside of proper etiquette. You can pay the entire bill or let someone else pay and promise to pay next time.

Check Up

p. 53

1 a 2 c

3 ⓐ

4 b !

5 a 6 d

- **7 I Sample Answer I** The server explained the menu and responded to our requests immediately.
- **8 | Sample Answer |** Also, every dish we had was perfectly cooked and flavorful.

Lesson 4 Entertainment and Leisure in Everyday Life

Section 1 Entertainment Activities

Warm Up

p. 55

A I Sample Answer I

The three activities I'm most interested in are attending concerts, watching sports, and visiting exhibitions. Attending music concerts is one of my favorite things to do because I love experiencing the energy and excitement of live performances. Watching sports gives me a thrill and a sense of excitement. Finally, visiting exhibitions is a great way for me to relax.

4 (c)

B 1 (b)

2 (d)

3 ⓐ

3 (a)

C 1 © 2 b

pp. 56~57

Situation A Get Ready

(c)

Listen Up

1 a 2 b

3 b September \rightarrow October, d \$13 \rightarrow \$30

Further Communication

I Sample Answer I

A: Welcome to the Serenade Concert Hall!

B: Hi. I'm here to pick up my ticket for the concert.

A: May I see a form of identification, please?

B: Yes, of course. Here you go.

- **A:** Thank you. You're in section E, seat 7, on the left side of the stage. You'll have a great view of the performers from there. Here is your ticket.
- **B:** Thank you so much! I've been looking forward to this concert for months!
- **A:** I hope you have a good time. Is there anything else I can help you with?
- **B:** Yes. Where can I find the coat room?
- **A:** The coat room is located near the escalators on the second floor.
- **B:** Thanks. Is there anything I should know before the show starts?
- A: Yes. Photography is not allowed during the performance.
- B: Got it. I can't wait for the concert!
- **A:** I'm happy to see that you're excited about it! Enjoy the show, and have a fantastic time!

Situation **B**

pp. 58~59

Get Ready

(a)

Listen Up

1 © **2** (1) T (2) F (3) F

3 (1) 20 (2) 6 (3) photography

Further Communication

I Sample Answer I

- **A:** Welcome to the Wildlife Wonders Exhibition! How can I assist you today?
- **B:** Hi. I'm really excited to be here. I don't know much about art. Can you help me understand the artworks better?
- **A:** Of course! We have expert-guided tours to help you explore the exhibition.
- **B:** That would be helpful! I'd like to sign up for an expertguided tour.
- **A:** Wonderful! Just check the tour schedule and register at the information desk.
- **B:** Oh, I'm really looking forward to uncovering the message behind each artwork.
- **A:** Great! After you're done exploring the artworks, feel free to attend a talk by an expert.
- **B:** That's cool. I want to participate in that.
- **A:** Excellent! Enjoy your visit and feel free to ask more questions!
- B: Thank you.

Real-Life Task 1

p. 60

Step 2 | Sample Answer |

- Title: The musical Jekyll and Hyde
- Expected Features: amazing music / thrilling storyline / talented actors
- Overall Comments: I am looking forward to the musical *Jekyll and Hyde* because of the excitement of experiencing the dramatic transformation of the characters. People say its music is amazing, its storyline is exciting, and its actors are talented. I am excited to see the characters come to life.

Step 3 | Sample Answer |

I'm so excited for *Jekyll and Hyde*! I've heard that the music is amazing, the story is thrilling, and the actors are talented. I can't wait to see how they bring the characters to life. I have a feeling this performance will be unforgettable!

Section 2 Leisure Activities

Warm Up p. 61

A I Sample Answer I

- snacks and drinks
- a cell phone and a bluetooth speaker

B 1 b 2 e

3 d

3 (a)

4 ©

5 f 6 a

C 1 ©

2 (b)

Situation A

pp. 62~63

Get Ready

(b)

Listen Up

1 © **2** ⓐ **3** (1) dunk (2) third (3) snacks

Speak Out

(1) b (2) d (3) c (4) a

Further Communication

I Sample Answer I

- A: Welcome to our sports center. How may I assist you?
- **B:** Hi. I'd like to register for exercise classes.
- **A:** Of course. We have a variety of classes available. What class would you like to take?
- **B:** I'm considering taking bowling classes. I really like bowling.
- **A:** Great choice! What's your skill level?
- **B:** I want to sign up for an intermediate level class.
- **A:** Okay, we have intermediate classes. How many times a week are you planning to come?
- B: I think once a week would be good.
- **A:** Sounds great. The cost is \$13 per class. Do you have any bowling gear?
- **B:** What do I need to bring?
- **A:** You'll need bowling shoes and a towel. We provide lockers for your belongings.
- **B:** Got it. I'll bring my bowling shoes and a towel. Thank you for the information.

Situation **B**

pp. 64~65

Get Ready

b

Listen Up

1 (c) 2 (a)

3 (1) River Rafting (2) campfire (3) bug spray

Go Live

(1) marine life (2) wildlife (3) rainforests

Further Communication

I Sample Answer I

A1 captivating marine life while snorkeling or diving

A2 encounter fascinating wildlife, and marvel at the maiestic Uluru

A3 relax on beautiful beaches, swim in clear waters, and explore rainforests

Q4 | Sample Answer | Do you offer any packages including UNESCO-listed sites?

A4 | Sample Answer | Sure. If you're interested in UNESCO-listed sites, you can choose our Great Barrier Reef Expedition.

Communication Focus

p. 67

B | I Sample Answer I

1 Where can I find the souvenir shop?

2 I can't wait to see our favorite singers up close.

3 Same here.

Culture in Everyday Life

p. 68

B I Sample Answer I

I chose Hwange National Park in Zimbabwe because I love the idea of camping within a national park. Also, observing a variety of animals adds to the adventure.

C | Sample Answer |

Tree Point Camp in California, USA. This campsite is located in the mountains and faces the sea. It offers a rare and stunning landscape. Listening to the sound of waves and looking at the sea while camping will surely be an unforgettable memory.

Check Up

p. 69

1 (b) **2** (b) **3** (c)

4 (b)

5 (d)

6 (c)

7 | Sample Answer | I want to take a tennis sports tour.

8 | Sample Answer | I would like to sit in the front row in the center.

Lesson 5 Using Public Services

Section 1 Living Conveniently

Warm Up

p. 71

6 (d)

A 2 (A) **B** 1 (e) 3 (B) **2** (c) 4 (A) **3** (b)

5 (B)

4 (a)

6 B **5** (f)

C 1 fill out **2** apply for 3 come to

Situation A

Get Ready

(b)

Listen Up

1 (c)

3 © $$300 \rightarrow 50

Speak Out

(1) © (2) ⓐ (3) ⓑ (4) (f)

2 (a)

Further Communication

I Sample Answer I

A: Can I help you?

B: Yes, I'd like to check the balance of my account.

A: All right. Please swipe your ATM card and enter your PIN.

B: I'll do that right now.

A: It looks like you have a balance of \$2,000.

B: Oh, I see. Thank you.

Situation **B**

pp. 74~75

pp. 72~73

Get Ready

(b)

Listen Up

1 (c) **2** (a)

3 (1) send it to Singapore (2) some books in it

Speak Out

(1) (d) (2) (b) (3) (a) (4) (c)

Further Communication

I Sample Answer I

A: Hello. I'd like to mail this letter.

B: Sure! How do you want to send it? We have First-Class, Priority, Certified, and other services.

A: I want to send it by Certified Mail.

B: Okay. Please fill out this form.

A: Okay. ... Here you go.

B: Thank you! Do you want a return receipt?

A: No, that's all right.

B: Okay. That'll be \$10.00. Do you need anything else?

A: Oh, yeah! I almost forgot. I need two sheets of stamps, too

B: Okay, a sheet has 20 stamps. You want the 68-cent stamps, right?

A: Yes. The kind you use for First-Class letters.

B: All right. Here are your stamps. They are \$27.20. Your total comes to \$37.20.

Real-Life Task 1

p. 76

Step 1

e, b, f

Step 3

card, card, account, account, amount, amount

Section 2 Living Safely

Warm Up

p. 77

A 3 M 4 P 5 P 6 M B 1 d 2 c 3 b 4 a

C 1 b 2 c 3 d 4 a

Situation A

pp. 78~79

Get Ready

(b)

Listen Up

1 © 2 b

3 © Car Accident \rightarrow Theft

Further Communication

I Sample Answer I

A: Officer! Please help me!

B: What's wrong, ma'am?

A: My son is missing. I can't find him anywhere!

B: Okay. Stay calm. I'm going to help you find him. What's his name? And how old is he?

A: His name is Tom, and he's five years old.

B: All right. What does Tom look like? And what is he wearing today?

A: He's thin and tall, and his hair is curly. He's wearing a blue T-shirt and black pants.

B: Where did you last see him?

A: We were just watching a show in the park about an hour ago. When I turned around, he was gone and I couldn't find him anywhere.

B: Don't worry, ma'am. Everything will be okay. We'll start looking for him now.

A: Thank you, officer!

Situation **B**

pp. 80~81

Get Ready

(a)

Listen Up

1 © **2** ⓐ **3** (1) slipped (2) move (3) take care

Go Live

(b) Press gently and slowly \rightarrow Press hard and fast

Further Communication

A1 ask someone, hands-only CPR

A2 the center of the chest, hard and fast, help arrives

A3 help us save a life

I Sample Answer I

Q4 Why did you make this announcement?

A4 It is meant to provide the people of Santa Clara County with a deep understanding of hands-only CPR, a very important topic related to emergency medical services.

Real-Life Task 2

p. 82

Step 3 | Sample Answer |

A: 911. How can I help you?

B: I need help! I'm at the San Jose Concert Hall. I think my friend's having a heart attack.

A: Okay, can you tell me more about what happened?

B: My friend Lilly and I were enjoying a rock concert. We were excited and dancing, and then I saw my friend suddenly collapse.

A: All right. We'll send some help for your friend. I need a little more information though. The San Jose Concert Hall is really big. Where are you now, exactly?

B: We're in the first floor. Come in through the main entrance and look for us on the far left. Then you'll find us

A: That's really helpful. May I have your name and phone number?

B: Kate Jones, 408-876-9443. Please come quickly!

A: Okay, Kate. We'll be there soon, so take good care of your friend until we arrive there.

Communication Focus

p. 83

B I Sample Answer I

1 Do you want a return receipt?

2 You just have to swipe your ATM card and enter your PIN

3 If you wait a little bit, the ambulance will arrive soon.

Culture in Everyday Life

p. 84

A I Sample Answer I

- I think the word is on the stamp to express a wish for the United States to last forever.
- I guess it means that you can use this stamp forever.

C | Sample Answer |

The world's only official underwater post office is located

in Vanuatu. It's a nation in the South Pacific made up of 83 islands. The office is located nine feet underwater near Hideaway Island. It opened in 2003 and has been a joy for divers.

Check Up p. 85 1 © 2 b 3 b 4 © 5 b 6 ©

7 want to send **8** fill out

Lesson 6 Maintaining a Healthy Lifestyle

Section 1 Improving Your Health

Warm Up p. 87

A I Sample Answer I

I've chosen regular exercise as the key to staying healthy. Exercise keeps us fit and strong, which makes it easier for us to maintain our health and enjoy life.

B 1 d 2 c 3 b 4 e 5 a 6 f

C 1 © 2 b 3 a

Situation A

pp. 88~89

Get Ready

a

Listen Up

1 (c) 2 (a)

3 (1) jumping rope (2) Group classes (3) 30 (4) 25

Speak Out

(1) © (2) (a) (3) (b)

Further Communication

I Sample Answer I

A: Hi. I don't think we've met before. Are you new here?

B: Yeah, I just signed up yesterday. My name is Jake.

A: Nice to meet you, Jake. I'm Jieun, and I'm a trainer specializing in personalized fitness plans.

B: Nice to meet you. I want to use this treadmill, but I'm not sure how to begin.

A: I see. Here's a tip. Start at a comfortable walking pace to reduce the risk of injury and achieve better results.

B: Oh, I was actually planning on running right away.

A: I wouldn't recommend that. It can be risky, and you may hurt yourself.

B: Okay. What about my posture?

A: Your posture is important, too. Keep your head up and look forward. Why don't you give it a shot?

B: Sure. You mean like this?

A: Yes. That's great form.

B: Thank you for your help, Jieun.

A: No problem. Don't hesitate to ask for more help if you need it.

Situation **B**

pp. 90~91

Get Ready

(a)

Listen Up

1 (b) **2** (1) F (2) F (3) T

3 (1) September 5 (2) stress (3) emotional (4) every Monday

Speak Out

(1) © (2) d (3) b (4) a

Further Communication

I Sample Answer I

A: It was fantastic to see you here, Yunho! I hope you had fun with our club. Jumping rope is both entertaining and great for fitness. You should come back for our fun jump-rope activities.

B: Thank you for inviting me. I didn't realize that jumping rope could be such a fantastic way to stay active and healthy.

A: It really is. It's an excellent option for cardio training and maintaining a healthy weight.

B: I should come more often, then. Are there any other benefits?

A: Of course, there are. Jumping rope improves your heart health. It can also help reduce stress and boost your mood.

B: Wow! I had no idea that jumping rope could even help me boost my mood, too. I should recommend it to my friends as well.

A: It would be wonderful to have more people who share a common interest. Everyone is welcome to join our club.

B: I'll text my friends right away.

Section 2 Managing Diseases

2 (e)

B 1 ©

Warm Up p. 93

3 (a)

6 (f)

5 (b)

C 1 (b) 2 (a)

pp. 94~95

4 (d)

Situation A Get Ready

(b)

Listen Up

1 b 2 c 3 (1) yoga (2) deep breaths (3) medicine

Further Communication

I Sample Answer I

A: Hi, Matthew. What brings you here today?

3 (c)

B: Hi, Dr. Evans. I have trouble digesting certain foods. I feel uncomfortable with an upset stomach and frequent burping.

A: I see. Based on your symptoms, it sounds like you might be experiencing indigestion. I will write you a prescription to relieve your symptoms.

B: Thank you, Doctor. What can I do to feel better?

A: I recommend you avoid eating any heavy or greasy foods.

B: Okay, I'll do that. What else should I be careful about?

A: You should get some exercise to help stimulate your digestive system.

B: Thank you, Doctor.

A: You're welcome. Take care and get some rest.

Situation **B**

pp. 96~97

Get Ready

b

Listen Up

1 a 2 c

3 (1) twice (2) going to bed (3) blurred vision

Go Live

(1) side effects (2) prescription (3) addicted

(4) medicine/medication

Further Communication

I Sample Answer I

 taking medicine in the wrong way without a doctor's recommendation can cause serious side effects and the risk of addiction

(2) seek professional guidance and follow the recommended guidelines when taking medicine/medication

Real-Life Task 2

p. 98

Step 3 | Sample Answer |

A: Hello. This is Dr. Baker's Internal Medicine Clinic.

How may I assist you?

B: Hi. I'd like to make an appointment with a doctor.

A: Of course. May I have your name and cell phone number, please?

B: My name is Steve Jennings, and my cell phone number is 014-234-9199.

A: Great, Mr. Jennings. When would you like to schedule your appointment for?

B: As soon as possible, please. I've had a sore throat for the last two days.

A: We can schedule you at 5 p.m. today. Does that work for you?

B: Yes, that's fine. Should I bring any medicines that I'm taking now?

A: If you have any medicines you're taking, it would be helpful to bring them.

B: All right, I'll bring them just in case. Thank you.

Communication Focus

p. 99

B I Sample Answer I

1 I didn't realize that playing badminton could be such a fantastic way to stay active and healthy.

2 I have some small red bumps on my face.

3 You should avoid close contact with others to prevent spreading the virus.

Culture in Everyday Life

p. 100

A I Sample Answer I

I find the French approach to eating the most interesting. Their practice of "mindful eating," where they take time to enjoy each bite and focus on their body's fullness, is fascinating. I like the idea that it can help us stay healthy and prevent diseases.

B I Sample Answer I

In Japan, taking a warm bath is a daily habit, like brushing your teeth. People also enjoy visiting hot springs on their days off. Regular bathing can not only relax you but also reduce stress.

Check Up p. 101

1 (b) 2 (a)

3 (b)

4 (c)

5 (a)

6 d

7 How often should I take this medicine?

8 Are there any side effects?

Sources

Contents

*집필진의 직접 집필인 경우 출처를 밝히지 않았음.

Lesson 1

- https://www.ttc.ca/news/2022/December/Upcoming-TTC-Subway-Closure p. 17
- p. 20 https://fromiapan.info/topics-about-why-do-japanese-taxis-doors-open-automatically/ https://www.halohalomixmix.com/ride-jeepney-philippines-like-local/ https://www.exp1.com/blog/why-cable-cars-are-a-san-francisco-icon-and-how-to-find-them/

Lesson 2

- p. 28 https://www.wikihow.com/Use-Self%E2%80%90Checkout-at-a-Store
- p. 36 https://www.chinalawtranslate.com/en/consumer-protection-law-including-2013-amendments/ https://www.lexology.com/library/detail.aspx?g=bb1fd060-4d78-4a9f-9521-d753ffb9cf29 https://www.findlaw.com/consumer/consumer-transactions/customer-returns-and-refund-laws-by-state.html https://europa.eu/youreurope/business/dealing-with-customers/consumer-contracts-guarantees/consumer-guarantees/index_en.htm https://knnindia.co.in/news/newsdetails/sectors/acma-encourages-zero-defect-zero-customer-complaint-culture-throughout-auto-industry https://customervaluefoundation.wordpress.com/2013/04/10/zero-customer-complaints/

Lesson 3

https://travel.earth/dining-etiquette-around-the-world/ p. 52

Lesson 4

- p. 65 https://www.cruisewhitsundays.com/destinations/great-barrier-reef/ https://www.afar.com/journeys/a-luxury-outback-safari https://www.whitsunday-getaways.com/
- p. 68 https://africanbushcamps.com/destinations/zimbabwe/ https://www.hipcamp.com/en-US/discover/oregon/alvord-desert https://antarctic-logistics.com/camp/union-glacier-camp/

Lesson 5

- https://www.researchgate.net/publication/294750603_Adaptive_Automated_Teller_Machines/figures?lo=1 p. 76
- https://emsagency.sccgov.org/services/education/public-service-announcements p. 81
- p. 82 https://thepracticetest.com/learning/activities/role-playing/911/
- https://www.liveabout.com/forever-stamps-what-they-are-and-how-they-work-892774 p. 84

Lesson 6

- https://www.trifectanutrition.com/blog/what-is-body-composition-and-how-to-measure-it p. 88
- https://www.hsph.harvard.edu/wp-content/uploads/sites/84/2012/11/5210_healthy_habits_survey10-18.pdf
- p. 100 https://health.usnews.com/wellness/slideshows/heres-how-people-in-8-other-countries-stay-healthy

QR코드 URL

https://ezentextbook.co.kr/english/?en=3

Photos

* 출처 표시를 하지 않은 사진 및 삽화 등은 저작자 및 발행사에서 저작권을 갖고 있는 경우임.

· 셔터스톡

p. 1, 2, 3, 4, 6, 7, 8, 9, 10, 12, 13, 14, 16, 17, 18, 19, 20, 22, 23, 24, 26, 27, 29, 32, 33, 35, 36, 38, 39, 40, 41, 42, 43, 44, 45, 46, 48, 49, 51, 52, 54, 55, 56, 57, 58, 61, 62, 63, 64, 65, 67, 68, 70, 71, 72, 74, 77, 78, 79, 80, 81, 83, 84, 86, 87, 88, 89, 90, 91, 93, 94, 96, 97, 99, 100, 102

· 게티이미지뱅크

p. 68, 70

• 기타

https://fromjapan.info/topics-about-why-do-japanesep. 20 taxis-doors-open-automatically/

- p. 60 https://lseclarion.com/16129/arts-and-entertainment/ matilda-the-musical/
- p. 68 https://madisonmountaineering.com/vinson-teamarrives-union-glacier-camp-antarctica/
- https://www.usps.com/ecp/asset/images/684604-T0.jpg p. 84 https://www.usps.com/ecp/asset/images/484104-T0.jpg https://www.usps.com/ecp/asset/images/482104-T0.jpg https://www.usps.com/ecp/asset/images/121704-T0.jpg
- https://encrypted-tbn2.gstatic.com/images?q=tbn:ANd9G p. 88 cR912ViQsF7HBrUnR08tfkiK3cHwnpxe_7bJl2wCngw3M1X yPpL