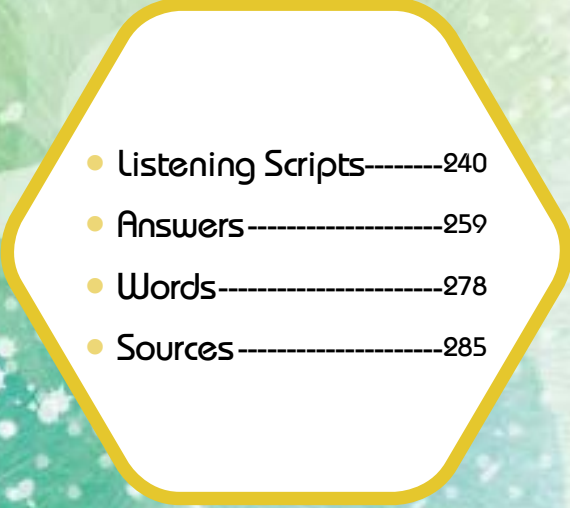


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Listening Scripts

I Basic Conversation

Lesson 1 Greeting and Introduction

P. 10

Get Ready

A. Listen and Write

- M:** Would you tell us about yourself?
W: Sure. My name is Susan Baker.
- M:** Hi, I'm Doctor Luke. What's the problem?
W: Hi. I have a cold.
- M:** Mary, this is my friend Dongmin.
W: Nice to meet you, Dongmin.

Situation 1 Meeting a Tourist at the Airport

Listen and Do

- W:** Excuse me. Are you Mr. Smith from LA?
M₁: Yes, I'm Bill Smith.
W: Nice to meet you, Mr. Smith. I'm Pak Nari from Arirang Travel. This is my assistant Kim Sanghun.
M₂: How do you do, Mr. Smith? I'm glad to meet you.
M₁: I'm glad to meet you, too. Now, what's the name of the hotel, Ms. Pak?
W: It's the Sun Beach Hotel. Mr. Kim will take you there. Please get in the car over there.
M₁: Aren't you coming along?
W: No, sir. I'll see you after lunch at the hotel.
M₁: _____

Situation 2 Saying Goodbye

Listen and Do

- W:** When are you going back to Canada, Mr. Dunn?
M: Well, I'm not sure. There are so many beautiful places in Korea besides Jeju. So I'd like to extend my stay in Korea a bit and look around some more.
W: That's nice. Oh, would you like to have some more?
M: No, thanks. I'm already full. Oh, it's getting rather late. I'm afraid I have to go now.
W: Oh, I see. Your family is waiting for you at the hotel.
M: Yeah. We're leaving for Seoul tomorrow, and we need to pack our luggage. Thank you for the wonderful dinner.
W: You're welcome. It's been nice to have you with us.
M: Thank you. Goodbye.
W: Goodbye. Take care.
M: You, too.

Check Up

A-1

- W:** Excuse me. Are you Mr. Taylor from New York?
M: Yes, I'm John Taylor.
W: Nice to meet you, Mr. Taylor. I'm Kim Mina from Korea Travel.
M: I'm glad to meet you, Ms. Kim.

A-2

- W:** Would you like to have some more coffee?
M: No, thanks. Oh, it's getting rather late. I'm afraid I have to go now.
W: Can't you stay a little longer?
M: Well, I'm going to leave for London tomorrow, and I should pack my luggage. Thank you for the wonderful dinner.
W: My pleasure. It's been nice to have you with us.
M: Thank you. Goodbye.
W: Have a nice flight.

Lesson 2 Weather and Time

P. 16

Situation 1 Talking about Weather

Listen and Do

- M:** Oh, it's so cold this morning.
W: It sure is. Are you all right?
M: Yeah, I'm OK. Is it usually this cold in the spring in Korea?
W: Well, it's usually sunny and mild in the early spring, but it may be cold sometimes like this morning. We call it *kkotsaemchuwi*.
M: What does that mean?
W: Literally it means "cold during the flowering season."
M: I see. That's an interesting expression.
W: What's the weather normally like in London?
M: Summers are generally warm, with daytime temperatures above 20°C. Winters in London are chilly, but rarely below freezing.
W: I see. Now I can understand why you feel so cold in Korea.

Situation 2 Talking about Time

Listen and Do

- W:** What time is it now? We are going to be late!
M: It's quarter after eight. Don't worry. We are not late.
W: We have to be at the Rainbow Hotel by 9 o'clock to pick up Mr. and Ms. Brown for today's tour. I don't think we can make it. We only have 45 minutes.

M: Sure we will. We are not that far away now.
W: But think about it. What day is it today? It's Monday.
 There's a lot of rush hour traffic on Monday.
M: You're right. We may not arrive there on time. What should we do?
W: We had better call and tell them we might be late.
M: That's a good idea. Then, would you give them a phone call?
W: OK. I'll do that.

Check Up

A-1

W: What's the weather normally like in Hawaii?
M: _____
 (a) I'll do it on Monday.
 (b) It's sunny and hot.
 (c) It's August 1st.

A-2

W: What time is it now?
M: It's quarter after eight.
W: What time does the meeting start?
M: Nine thirty.
W: Well, I think we will be late because of the rush hour traffic.
M: How late do you think we'll be?
W: I think we'll be 30 minutes late for the meeting.
M: Oh my. What should we do?

Lesson 3 Giving Thanks and Apologizing P. 22

Get Ready

A. Listen and Write

1. **W:** Thank you for the present.
M: You're welcome.
 2. **W:** Excuse me. May I borrow this umbrella?
M: Oh, sure.
 3. **W:** I'm sorry I'm late.
M: That's all right.

Situation 1 Giving Thanks

Listen and Do

W: Have you enjoyed your trip here in Jeju, Mr. Wilson?
M: Yes. I really had a great time thanks to your help as a tour guide.
W: Thank you. I'm very glad to hear that. You're going back home tomorrow.
M: Yeah. I'd like to buy some gifts for my family, but I don't know what to get. Would you give me some advice?

W: How about *dolhareubang*? It's the symbol of Jeju. It'll be a good souvenir for your wife.
M: That's a good idea. I'm sure she'll like it. Thank you for your advice. What would be good for my little daughter Susan?
W: What about *hanbok*? I think kids will like it because it's very colorful.
M: Sounds great. *Hanbok* will be a very special gift for Susan because she likes to wear colorful clothes. Thanks for the suggestions.
W: My pleasure.

Situation 2 Apologizing

Listen and Do

(Phone rings.)
W: Hello. May I speak to Mr. Jones?
M: Speaking. Who's calling, please?
W: Oh, Mr. Jones. This is Kim Hyesu.
M: Oh hello, Ms. Kim. We're going to meet this evening, right?
W: Yes, I know. I'm afraid I cannot come.
M: What's wrong? Did something happen?
W: No, nothing special. I have to go see a doctor because of my little daughter. I think she caught a cold.
M: I see.
W: I'm very sorry, but is it OK to reschedule today's meeting for tomorrow?
M: _____

Check Up

A-1

W: I'm very sorry, but is it OK to turn off the radio?
M: _____
 (a) Come and see me anytime.
 (b) You can say that again.
 (c) Sure, that's OK.

A-2

M: Did you enjoy your stay here in Gyeongju, Ms. Brown?
W: Yes. I really had a great time.
M: I'm very glad to hear that. You're going back home tomorrow.
W: Well, I've changed my mind. I'd like to stay here one more week. I'm sorry, but would you change my flight reservation?
M: Sure, no problem. Please give me your flight ticket.
W: Here you are. Thank you very much for your help.
M: It's no trouble at all. Don't mention it.

Situation 1 Taking the Subway**Listen and Do**

M: Sumi, do you know how to get to ABC Art Hall? I've never been there before.

W: Are you driving or taking the subway?

M: The subway.

W: Take the green line at Ahyeon and get on in the direction of Sinchon. Then transfer to the brown line at Hapjeong, and get on a train for Sangsu. Get off at Hangangjin Station.

M: Just a moment, let me take this down!

W: Take the green line at Ahyeon and transfer to the brown line at Hapjeong. Get off at Hangangjin Station. Got it?

M: Yes, thanks. Now, once I get to Hangangjin Station, what do I do?

W: Once you are at Hangangjin Station, go out Exit 2, and walk straight ahead for about one hundred meters. It will be on your right.

M: Can you repeat that?

W: Once you are at Hangangjin Station, go out Exit 2, and walk straight ahead for about one hundred meters. It will be on your right.

Situation 2 Asking Directions on the Road**Listen and Do**

M: I'm driving to the Korean Folk Village later today. Could you give me directions, Yuna?

W: Sure. Are you leaving from home?

M: Yes.

W: OK. First, drive to the Gyeongbu Expressway entrance at the south of Hannam Bridge. Continue on the expressway to Suwon-Singal IC. Take the exit and turn right in the direction of Singal.

M: Let me repeat that quickly. Take the expressway to Suwon-Singal IC and turn right in the direction of Singal.

W: That's right. Continue to Sanggal Intersection. That's about 5 kilometers. And then turn left.

M: OK. At Sanggal Intersection turn left.

W: Yes. Keep going until you get to Minsokchon Samgeori, and then turn left. The Korean Folk Village is about a kilometer and a half down the road.

M: Turn left at Minsokchon Samgeori. Oh, that's easy. Thanks for your help.

W: You're welcome.

Check Up**A-1**

W: Could you tell me how to get to the King's Museum?

M: _____

Ⓐ It's just across the street.

Ⓑ Don't mention it.

Ⓒ I'll never do it again.

A-2

W: Excuse me, can you help me?

M: Sure. What can I do for you?

W: Thank you. Could you tell me how to get to the post office?

M: Go straight ahead until you get to Main Street, and then turn left. You can find it between the hotel and the bank.

W: Thank you very much.

Situation 1 Leaving a Message**Listen and Do**

(Phone rings.)

W: Good afternoon, JY Industries. How may I help you?

M: Yes, I would like to speak to Ms. Judy Smith, please.

W: I'm sorry. Ms. Smith is out of the office at the moment. May I ask who's calling?

M: Well, this is Kim Sangmin from Korea. I called her yesterday, but I couldn't get through. Do you know when she'll be back?

W: I don't know, sir. Would you like to call back later or leave a message?

M: I'll leave a message.

W: Just a moment, sir. I have to get a pen. (After a while) OK, sir. Go ahead.

M: Please ask her to call me at 7 this evening. My number is 234-5678.

W: Call Mr. Kim at 7:00 p.m., 234-5678. OK. I'll leave her the message.

M: Thanks a lot. Goodbye.

Situation 2 Making an Appointment**Listen and Do**

(Phone rings.)

W: Good evening. May I speak to Mr. Kim Sangmin, please?

M: Oh, Ms. Smith. This is Kim Sangmin speaking.

W: Hello, Mr. Kim. I believe you left a message for me to call you back.

M: Yes. I was wondering if I could come and see you sometime this week. I have an urgent matter to discuss with you.

W: Just a moment, please. Let me check my schedule. Yes, the end of this week should be OK. Which day did you have in mind?

M: Is Thursday available?

W: I'm slightly busy on Thursday, but I'm available most of Friday.

M: Yes, Friday is OK for me, too. What time shall we meet?

W: How about 2:30 in the afternoon at my office?

M: Yes, that's perfect. I'll see you at your office at 2:30 on Friday, April 6th.

Check Up

A-1

W: May I speak to Mr. James Brown, please?

M: _____

- Ⓐ Good job.
- Ⓑ That's right.
- Ⓒ Speaking.

A-2

M: Oh, Ms. Taylor. May I see you sometime this week?

W: Sure. Which day is good for you?

M: How about Saturday morning?

W: Well, I go swimming on Saturday mornings. How about Saturday afternoon?

M: Fine. What time shall we meet?

W: Let's meet at 2:30 at your office.

M: Sounds good.

Lesson 6 Asking Questions and Favors P. 40

Situation 1 Asking and Answering about a Tourist Attraction

Listen and Do

M: Now, we're going to the Gyeongju National Museum. If you have any questions on the way, you may ask anytime.

W: Mr. Kim, I have a question.

M: Sure, what would you like to know?

W: Can we take pictures inside the museum?

M: I'm sorry. You are not permitted to take pictures inside the museum. But you may take pictures outside.

W: Oh, all right. I have another question.

M: No problem. That's what I'm here for.

W: What time do we have lunch?

M: Around noon, when we leave the museum.

W: Thank you.

Situation 2 Asking a Favor

Listen and Do

W: Will you do me a favor, Bill? I need your help.

M: What can I do for you?

W: I'm going on vacation next week for a couple of weeks.

Would you take care of my cat while I'm away?

M: Well, I don't know. As you know, I have to work during the day. So I can't be with her all day long.

W: I know. You only have to feed her twice a day.

M: What time does she need to eat?

W: I'll leave out some dried food for the cat in the kitchen. You can feed her in the morning before you go to work, and in the evening when you get back from work.

M: Yeah, that's fine. That won't be too much trouble.

W: Thank you so much. Here is the key to my apartment.

M: You're welcome. Don't worry, and have a nice vacation.

Check Up

A-1

W: Could you do me a favor, John?

M: _____

- Ⓐ Don't worry. I'll hold on.
- Ⓑ Sure. What can I do for you?
- Ⓒ You can say that again.

A-2

W: Mr. Min, I have a question.

M: Sure, what is it?

W: Can I use my cell phone inside the museum?

M: I'm sorry. You are not permitted to use cell phones inside the museum.

W: Oh, I see.

II Travel Service

Lesson 1 Flight Reservation and Check-in P. 48

Situation 1 Flight Reservation

Listen and Do

(Phone rings.)

W: Global Airlines. May I help you?

M: I'd like to make a reservation for a flight to Peking.

W: When are you leaving, sir?

M: Next Saturday, April seventh. Are there any flights on Saturday afternoon?

W: Yes, we have one at 3 o'clock and another at 7. Which do you prefer?

M: I'll take the 7 o'clock flight. How much will the fare be?

W: 250 dollars for one-way. Do you need a round-trip ticket?

M: No, just one-way, please.

W: OK. May I have your name and phone number?

M: My name is James Miller. My phone number is 014-2677-9980.

W: All right, Mr. Miller. Your reservation is for flight GE

853 leaving Incheon International Airport for Peking on April seventh at 7:00 p.m.

M: Thank you. Goodbye.

W: Goodbye.

Situation 2 Flight Check-in

Listen and Do

W: Good morning, sir. Your ticket and passport, please.

M: Here you are.

W: Are you going to Los Angeles?

M: That's right.

W: Would you like a window or an aisle seat?

M: Window seat, please. What is the boarding time?

W: The boarding time is 11:45 a.m. Do you have any luggage to check in?

M: Yes, this suitcase.

W: All right. Here is your boarding pass. The flight is departing from Gate C8.

M: I see. Thank you.

Check Up

A-1

W: Would you like a window or an aisle seat?

M: _____

- (a) Never mind.
- (b) This way, please.
- (c) Aisle seat, please.

A-2

M: I'd like to make a reservation for a flight to Tokyo.

W: When are you leaving?

M: Tomorrow morning. Are there any flights available?

W: Yes, we have one at 9 o'clock and another at 11. Which do you prefer?

M: I'll take the 11 o'clock flight.

Lesson 2 Passenger Boarding and Immigration P. 54

Situation 1 Passenger Boarding

Listen and Do

W: Welcome aboard, sir. May I see your boarding pass, please?

M: Yes, here you are.

W: Thank you. Your seat is 72H. Please take the aisle to the left.

M: Thanks. May I put this suitcase in the overhead compartment?

W: I'm afraid not, sir. Please keep it under the seat in front of you.

M: Oh, I see. May I have a newspaper?

W: Sure. What would you like?

M: *Sports Korea*, please.

W: I'm sorry, sir. We've run out of them. How about *Sports World* instead?

M: OK. That's fine.

Situation 2 At the Immigration Counter

Listen and Do

M: Your passport and landing card, please.

W: Here they are.

M: What's the purpose of your visit?

W: I'm going to visit my friend. She lives in Portland, Oregon.

M: How long will you be staying in the United States?

W: About two weeks.

M: Have you filled out your customs declaration form?

W: Yes, I have.

M: OK, thank you. Here's your passport. After you pick up your bags in the baggage claim area, please proceed through customs.

W: I see. Thank you.

Check Up

A-1

W: What's the purpose of your visit?

M: _____

- (a) Sightseeing.
- (b) I'll be there soon.
- (c) I'll think about it.

A-2

W: This is the final boarding call for passengers Mary and Bill Collins on flight 372A to Sydney. Please proceed to Gate 3 immediately. The final checks are being completed, and the captain will order the doors of the aircraft to close in approximately five minutes. I repeat. This is the final boarding call for Mary and Bill Collins. Thank you.

Lesson 3 Meeting and Seeing Off at the Airport P. 60

Get Ready

A. Listen and Match

1. **W:** Welcome to Korea, Mr. Wilson. I'm Kim Nari from Star Tour Service.

M: Nice to meet you, Ms. Kim.

2. **W:** Have a nice flight back home.

M: Thank you. Goodbye.

3. **M:** Where do we check in?

W: You can check in at counters 17 to 20.

Situation 1 Meeting Tourists at the Airport**Listen and Do**

M: Excuse me. Oh, you're holding a sign with our names on it.

W: Then, are you Mr. and Mrs. Smith from Canada?

M: Yes, we are.

W: Welcome to Korea, Mr. and Mrs. Smith. I'm Jin So-yeong from Moonlight Tour Service.

M: Nice to meet you, Ms. Jin.

W: Nice to meet you, too. You must be tired because of the long flight.

M: A little bit, but that's OK. What are we supposed to do now?

W: It's nearly lunch time. We'll have lunch at a restaurant nearby and then move to your hotel. There is a car ready for you over there. This way, please.

M: OK. What are we having for lunch?

W: _____

Situation 2 Seeing Off Tourists at the Airport**Listen and Do**

W: These are your tickets, Mr. and Mrs. Smith.

M: Where do we check in?

W: You can check in at counters 21 to 25.

M: All right. Now, it's time to say goodbye.

W: Yes. I hope you had a great time in Korea.

M: We did have a great time thanks to your help.

W: Don't mention it. You've been so nice. I'll miss you.

M: Oh, this is my business card. If you're ever in Toronto, please contact us.

W: OK, I will. Have a safe flight back home.

M: Thank you. Goodbye.

Check Up**A-1**

W: Have a nice flight back home.

M: _____

Ⓐ Thank you. Goodbye.

Ⓑ I have no idea.

Ⓒ You deserve it.

A-2

W: Pleased to meet you, Mr. Wilson.

M: Nice to meet you, Ms. Kim. Do we go to the hotel now?

W: Yes. We'll move to the hotel and then have lunch. There is a car ready for you over there. This way, please.

M: OK.

Lesson 4 Tour Schedule and Transportation

P. 66

Situation 1 Talking about an Itinerary**Listen and Do**

W: Good morning, Mr. Baker. Did you sleep well?

M: Yes. The hotel is very comfortable. What's the schedule for today?

W: Here's your new itinerary. The schedule has changed slightly.

M: Well, let me see... Oh, the yacht trip has been pushed back from today to Saturday. Is there any problem?

W: No, sir. Just because of the bad weather. It's supposed to rain today. But don't worry. The weather will be very nice this Saturday.

M: Then, what are we supposed to do today?

W: As it says on the new itinerary, we will look around the Jeju Folklore and Natural History Museum.

M: OK. What time shall we start?

W: The bus will be ready in front of the hotel at 9 o'clock.

M: Oh, we don't have much time. I'll tell my family to get ready.

Situation 2 Talking about Transportation**Listen and Do**

M: Before we leave Korea, my wife and I would like to go to the East Sea Coastal Road. We've heard that the scenery along the road is fantastic.

W: That's a good idea. I think you would enjoy it very much.

M: What kind of transportation is there?

W: Well, there are several options.

M: Then, what's the most popular one?

W: You can take a train from Jeongdongjin to Samcheok. The train runs along the coastal railway, and you can enjoy the view.

M: Well, I think that going by train might not be so exciting. Is there another choice?

W: Yes. You may take a bus from Daegu to Donghae. There's a great view along the way.

M: That's great. How much is the fare?

W: It's about 30,000 won per person.

Check Up**A-1**

W: How long does it take to go to Daejeon by KTX?

M: _____

Ⓐ That's up to you.

Ⓑ Maybe today or tomorrow.

Ⓒ About one hour.

A-2

M: Oh, today is the first day of the tour. What's the schedule for today?

W: In the morning, we'll go to the folk museum. In the afternoon, we'll go shopping in Itaewon.

M: Great. What time shall we leave for the museum?

W: The bus will be ready in front of the hotel at 8:30.

Lesson 5 Hotel and Restaurant

P. 72

Get Ready

A. Listen and Match

1

M: What's the rate per night?

W: A double room is seventy dollars a night.

2

M: What's the best dish here?

W: I think *bulgogi* is the best.

Situation 1 Talking about a Hotel

Listen and Do

M: Ms. Kim, can we extend our stay at this hotel for a few more days?

W: I'm sorry, but your reservation is good only for three days. There are no vacancies at this hotel.

M: Oh my! Then can you suggest a place where I might be able to get a room?

W: Why don't you try the hotel across the street? It may have some vacancies.

M: That's good. Is it clean and comfortable?

W: Yes, it is. It doesn't have a swimming pool, but it has a fitness center instead.

M: OK. What's the rate per night?

W: A double room is ninety-five dollars per night.

M: That's a reasonable price. Could you book a double room for us for three days from tomorrow?

W: _____

Situation 2 Talking about a Restaurant

Listen and Do

M: Ms. Kim, is there a good restaurant near here?

W: Well, I'd like to recommend Pulnaeum. The food is very good, but it is not so expensive.

M: What kind of food do they serve?

W: They serve traditional Korean food. *Galbi* is especially delicious there.

M: Sounds good. Where is it?

W: Down the street. It's just walking distance from here.

M: Do we have to make a reservation before we go?

W: That would be a good idea.

M: OK. Can you give me the phone number?

W: _____

Check Up

A-1

W: What's the rate per night?

M: _____

Ⓐ Eighty-five dollars.

Ⓑ One hour and twenty minutes.

Ⓒ Maybe two more days.

A-2

W: Is there a good restaurant near here?

M: Well, I'd like to recommend Asadal.

W: What kind of food do they serve?

M: They serve traditional Korean food. *Bibimbap* is especially delicious there.

Lesson 6 Shopping and Entertainment

P. 78

Get Ready

A. Listen and Match

1

W: What is a good place for buying cosmetics?

M: I'd like to recommend Myeong-dong.

2

W: Can you recommend any special events?

M: There is a K-pop cover dance program for foreigners. You can learn K-pop dance moves in the program.

Situation 1 Talking about Shopping

Listen and Do

W: I'd like to go around Seoul and buy some stylish clothes. Can you recommend a good place?

M: I'd like to recommend the Hongdae area.

W: Well, someone told me Itaewon is good for shopping.

M: If you need large or hip-hop style clothes, Itaewon is good. But aren't you interested in clothes that are in fashion in Korea? Then, it would be better to go to the Hongdae area.

W: All right. Can you recommend any other places?

M: Yes. If you love walking around at night, I recommend Dongdaemun Night Market. You can get nice clothes there, and the prices are low.

W: Sounds good. One more question. What is a good place for buying souvenirs?

M: How about Insa-dong? There are many shops selling antiques and handicrafts there.

W: That's good. Thank you for your help.

M: You're welcome.

Situation 2 Talking about Entertainment

Listen and Do

W: According to the itinerary, today's schedule is free, isn't it?

M: Yes. You may spend today as you like. What are you going to do?

W: Well, I'd like to go to some kind of live performance. Can you recommend any special events?

M: How about visiting Daehak-ro? It's famous for street art festivals and performances.

W: That would be interesting. Are there any dance performances that we can see?

M: A lot of good amateur dancers perform on Daehak-ro. Oh, there is a special program for foreign K-pop fans.

W: Really, what is it?

M: There is a K-pop cover dance program for foreigners. You can learn K-pop dance moves from a professional dancer.

W: That sounds good. I'd like to do that. How can I participate?

M: You should make a reservation before visiting the dance school. I'll book it for you.

Check Up

A-1

W: What is a good place for buying flowers?

M: _____

- Ⓐ Not until he comes back.
- Ⓑ How about Seocho-dong?
- Ⓒ Maybe tomorrow.

A-2

M: Oh, there is a special program for foreigners.

W: What is it?

M: It's called the *Gugak* program. You can learn traditional Korean music from a professional classical Korean musician.

W: That sounds good. I'd like to do that. How can I participate?

M: You need to make a reservation. I'll book it for you.

III Medical Tour Service

Lesson 1 Doctor's Appointment and Hospitalization P. 86

Situation 1 Making an Appointment to See the Doctor

Listen and Do

M: Hello, this is Dr. Kim's office. How may I help you?

W: I'd like to make an appointment to see the doctor.

M: Have you been to our office before?

W: No, I'm a new patient.

M: What's your name?

W: Jenny Williams.

M: What's wrong?

W: Well, I have been vomiting. And I also have pain in my chest.

M: Can you come in tomorrow morning at 10:00?

W: Yes. That's fine.

Situation 2 Explaining the Hospitalization to the Patients

Listen and Do

M: Hello, the doctor said I should be admitted to the hospital.

W: OK. What's your name?

M: Andrew Jackson.

W: Do you have the admission consent form and a medical insurance card?

M: Yes. Here they are.

W: OK. Please fill out this form.

M: Sure. I have filled it out already.

W: Fine. Do you want a regular room or a special room?

M: A special room, please.

W: Your room number is 312. Please go to the 3rd floor and show this form to the nurse.

Check Up

A-1

W: Have you been to our hospital before?

M: _____

- Ⓐ Yes, this is my first time.
- Ⓑ No, I was here last week.
- Ⓒ No, this is my first time.

A-2

W: Hello, I need to be hospitalized.

M: OK. May I see your passport?

W: Sure. Here you are.

M: I want you to fill out these forms first. Do you want a private room or a shared room?

W: A private room, please.

M: Here is your passport.

W: I am done.

M: Fine.

W: Where should I go now?

M: Your room number is 7012. Please go to the 7th floor and show this form to the nurse.

Situation 2 Guiding the Patients at the Hospital**Listen and Do**

W: Excuse me. Can you help me?

M: Sure. What do you need?

W: Actually, I am here to visit my sister. But I don't know exactly where she is.

M: What is your sister's name?

W: Her name is Bonny Johnson. She is going to have a baby.

M: Oh, congratulations! Yes, I see here Ms. Johnson is in the maternity ward.

W: Thanks.

M: Do you need directions?

W: Yes, please.

M: She is in the east wing. Take this elevator to the 5th floor and walk down the hall, then make a right turn. She is in Room 5012.

Check Up**A-1**

W: Excuse me, where's Dermatology?

M: _____

- Ⓐ It's on the left side.
- Ⓑ You're supposed to see a dermatologist.
- Ⓒ You can get a world-class dermatology treatment.

A-2

W: The-K Hospital operates a world-class emergency medical center, providing the highest level of medical service from world-class medical staff and 24-hour on-site emergency medical specialists. This facility presents a new model for emergency medical treatment in Korea by operating the Korea Emergency Medical Information Center, training emergency medical professionals, preparing for disaster countermeasures, and instituting an emergency treatment network system with other hospitals for radiation emergencies.

Situation 1 Describing Pain or Symptoms**Listen and Do**

W: What's the matter, Mr. Watson?

M: I have a fever and diarrhea.

W: How long have you had these problems?

M: Since last night. I couldn't sleep at all.

W: What did you eat last night?

M: I ate spicy seafood stew with clams and shrimp.

W: Do you have any other symptoms?

M: I have these small red spots all over my body and they itch.

W: Oh, you have a rash. It seems to be an allergic reaction.

M: Oh, I see.

Check Up**A-1**

W: What seems to be the trouble?

M: _____

- Ⓐ Yes, I was here last week.
- Ⓑ I have a pain in my chest.
- Ⓒ It doesn't matter.

A-2

M: What seems to be the problem, Ms. Angelina?

W: Well, I've been feeling pretty dizzy for the last few days. I have to lie down all the time.

M: I'm sorry to hear that. Do you have any other symptoms?

W: And I can hardly walk up stairs. I get short of breath whenever I try.

M: Anything else?

W: I have pain in my shoulder, too.

Situation 1 Explaining the Discharge Procedure**Listen and Do**

M: How are you feeling today, Ms. Smith?

W: I'm fine.

M: We've been monitoring your condition since the surgery. And we're glad that you have made so much progress.

W: When can I be discharged?

M: I think you'll be able to leave the hospital tomorrow.

W: Great!

M: Can you come again next Thursday?

W: Sure.

M: You have to be careful even when you go home. The nurse will give you instructions when you leave tomorrow.

W: OK. Thank you.

Situation 2 Documents for the Discharge Procedure**Listen and Do**

W: Hello. Can I help you, sir?

M: Yes, please. What do I need to do before I leave the hospital?

W: You need a few documents. You should hand in a discharge permission form, your bill, your prescriptions,

and an outpatient reservation form.

M: Here they are.

W: Hold on a minute, please. (*Pause*) OK. Everything's been taken care of. Would you put your signature here?

M: Sure. Can I charge the bill to my credit card?

W: Yes, you can. Let me see your health insurance card.

M: Here it is.

W: You're all done here. Make sure that you visit Dr. Choi next Wednesday morning at 10 for further treatment.

M: OK. Thank you.

Check Up

A-1

W: When can I be discharged?

M: _____

- Ⓐ No, I have to see a doctor.
- Ⓑ You had better pay by credit card.
- Ⓒ I think you can leave the hospital tomorrow morning.

A-2

M: Hello. How may I help you?

W: Am I ready to be discharged?

M: Of course. Can I have your discharge permission form, your bill, your outpatient reservation form, and your health insurance card?

W: Here they are. And could you check if my insurance plan covers the bill?

M: Sure. It says here you should pay the bill first and then have the insurance company pay you back the money.

W: Oh, I see. Thank you. Can I pay by credit card?

M: Yes. Make sure that you visit Dr. Yang at two tomorrow.

W: Well, can I reschedule for later this week?

M: Then, we recommend you visit this Friday at 3:30.

W: That sounds good. Thank you.

IV Hotel Service

Lesson 1 Reservation and Registration Service P. 112

Situation 1 Making a Reservation

Listen and Do

W: Good afternoon, Halla Hotel Reservation Desk, Yuna speaking. How may I help you?

M: Hi, I'd like to book a room for my family, two adults and two children, please. Do you have two queen beds for June 15th, please?

W: Yes, we do. How many nights is it for?

M: For three nights. How much will that be?

W: 85,000 won per night including breakfast. Should I proceed with the reservation?

M: Yes. Please reserve the room under Philip Morrison.

W: Could you spell that, please?

M: P-H-I-L-I-P M-O-R-R-I-S-O-N.

W: Thank you, Philip. I want to confirm your reservation. That's one room with two queen beds for three nights.

M: That's correct.

Situation 2 Checking into a Hotel

Listen and Do

W: Good afternoon, sir. Can I help you?

M: Good afternoon. My name's Daniel. I'd like to check in, please.

W: Do you have a reservation?

M: Yes, I have a reservation for two nights.

W: Let me check it for you. One minute, please. (*Pause*) Yes, today and tomorrow, the 5th and 6th of August. Could you please fill out this registration card?

M: Yes, of course.

W: Thanks. Could I see your passport, please?

M: Yes, here you are.

W: Thank you, sir. Your room number's 311. It's on the third floor. And here's the key card for your room. Our bellman will show you to your room.

M: Thank you.

Check Up

A-1

W: Welcome to Arirang Hotel! How can I help you?

M: _____

- Ⓐ I'd like to check in, please. I have a reservation.
- Ⓑ The reservation is under the name of Robert.
- Ⓒ We open from Tuesday to Sunday.

A-2

W: Good morning, Reservations. This is Nagyeong speaking. How can I help you?

M: Hello, I'd like to make a reservation for two adults and one child. Do you have a double room for next Monday?

W: Yes, we do. How many nights is it for?

M: Two nights. Monday and Tuesday. How much is it?

W: It's 75,000 won per night including breakfast.

M: Good, that's fine.

W: OK. Let me confirm your reservation. That's one double room for two nights, Monday and Tuesday.

M: That's right.

Situation 1 Doorman Service**Listen and Do**

- M:** Good afternoon, ma'am. Welcome to Sarang Hotel. I'm the hotel doorman. May I help you with your suitcases?
- W:** Yes, please. They are in the trunk, but please be careful with them. There are some fragile items inside.
- M:** Sure. I will take care of them.
- W:** That's very helpful. Where is the parking lot?
- M:** You can use our free valet parking.
- W:** Oh, really? I appreciate it. By the way, where can I wash my hands before I register?
- M:** Go through the lobby and you can find a bathroom on your left, past the front desk.
- W:** Thank you so much.
- M:** Mind your hand in the revolving door.
- W:** Thanks again.

Situation 2 Bellman Service**Listen and Do**

- M:** Good afternoon, ma'am. I'm the hotel bellman. Can I help you?
- W:** Yes, please. These suitcases and bags are ours.
- M:** OK. I'll carry them to the front desk over there. Come this way, please. (*In front of the front desk*) After you finish checking in, I will show you to your room.
- W:** Thanks a lot.
(*Pause*)
- M:** Now, may I see your room key?
- W:** Here you are.
- M:** Your room is on the 7th floor. We'll go up in the elevator. Right, this way.
(*After a while*)
Please, take the elevator. After you, ma'am.
- W:** Thanks. (*Pause*)
- M:** This is the 7th floor. Room 715 on the right.

Check Up**A-1**

- W:** Excuse me, where can I register?
- M:** _____
- Ⓐ I'd like to check in, please. I have a reservation.
- Ⓑ Come this way, please.
- Ⓒ We have no rooms available for tonight.

A-2

- M:** After you, ma'am.
- W:** Thanks.
- M:** Here is your room. I will leave your baggage here. The minibar in the room is yours to use. The two bottles of water are free of charge, and the drinks and snacks are

available for purchase. The price list is on this card. And if you need extra pillows and blankets, you will find them here. Well, if you have any questions at all later on, please don't hesitate to call the front desk. They will help you with whatever you need.

- W:** Thank you for your help.
- M:** Enjoy your stay!

Situation 1 Concierge Service**Listen and Do**

- W:** Concierge. How may I help you?
- M:** Yes, I need some recommendations for things to do around here.
- W:** What would you like to do?
- M:** I'd really like to go sightseeing, but I don't like amusement parks.
- W:** How about a city tour? There is so much to see: historical sites, museums, and jogging and walking courses. And you may use the city tour bus downtown. If you like Korean food, you might enjoy eating in the traditional market.
- M:** How often does the bus run?
- W:** The bus leaves every hour on the hour, from 8:00 a.m. until 7:00 p.m.
- M:** How far is the bus station from here?
- W:** It takes about 15 minutes on foot.
- M:** Thanks a lot.

Situation 2 Housekeeping Service**Listen and Do**

- W:** Housekeeping. How may I help you?
- M:** This is Donald, Room 912. We just finished breakfast. Could someone come and take the dishes away?
- W:** Of course, sir. Is there anything else?
- M:** Yes. I would like you to send someone to make up the room, if it is possible.
- W:** Sure. Do you want it cleaned now or later?
- M:** Well, we are leaving in 15 minutes. Could you send someone after we leave?
- W:** All right, that is no problem. Is there anything else I may help you with?
- M:** No, that'll be all for now. If I need anything I will give you a call.
- W:** OK. Have a nice day. Your room will be clean by mid-day.
- M:** Thank you.

Check Up

A -1

W: How long will it take to take the dishes away?

M: _____

- Ⓐ We're in Room 207.
- Ⓑ It should have been cleaned by now.
- Ⓒ About 10 minutes. If you don't mind, I will send someone up right away.

A-2

M: Hello, may I help you?

W: Hi, we need to find a babysitter tonight for our two children.

M: We have a free child care center—our kid's club is open until 7:00 in the evening.

W: Yes, I heard about that from the front desk. I'm afraid we'll be out much later, from 6:00 to 9:00.

M: Then perhaps one of our on-call child care workers would be available. Let me check... Yes, we have some one.

W: Thanks a lot.

Lesson 4 Exchange and Laundry Service P. 130

Situation 1 Exchange Service

Listen and Do

M: Hello, this is Sangcheol at the Front Desk. How may I help you?

W: Hello, this is Christine in Room 545. The pillows smell funny. Can you change them?

M: Of course, ma'am. I'm very sorry. How many pillows do you need?

W: Two pillows, please.

M: All right. Is there anything else you need today?

W: I forgot. There isn't any shampoo.

M: OK. You need two pillows and a shampoo. Is that correct?

W: Yes, it is.

M: OK. I'll ask Housekeeping to bring them to you as soon as possible.

W: Thanks.

Situation 2 Laundry Service

Listen and Do

W: Good afternoon. Laundry Service. Minhui speaking. How can I help you?

M: Hello. Could you please send someone to pick up my laundry?

W: Sure. Can I have your room number?

M: Room 307.

W: Room 307. Could you fill out the laundry form and put it in the laundry bag?

M: Yes, I did. Well, I'm leaving to downtown in about thirty minutes. So, if you could send someone in the next fifteen to twenty minutes, that would be great.

W: Sure, sir. That won't be a problem. I will send up someone right away if you don't mind.

M: Of course not. When will the clothes be returned to my room? I'm leaving on Thursday.

W: Well, today is Monday, it usually takes a day so we will deliver it to your room by tomorrow evening.

M: Alright. Thank you.

Check Up

A -1

W: Hello, this is Room 921. The pillow covers are so wrinkled. Can you change them?

M: _____

- Ⓐ Of course, ma'am. I'm very sorry.
- Ⓑ If you don't mind, I will return it to you.
- Ⓒ I will send someone up to make up the bed right away.

A-2

M: Laundry Service. Minho speaking. How can I help you?

W: My husband's suit needs dry-cleaning, and I have a dress that needs ironing. Should I leave them at the front desk?

M: No, you don't need to do that. I'll send someone up for them. What's your room number?

W: Thanks. My room number is 717. When will you send someone to pick up my laundry?

M: I will send up someone right away if you don't mind.

W: OK. Thanks.

M: You're welcome. Do you need anything else?

W: No, I don't. But when will the clothes be returned to my room?

M: Well, it usually takes a day so we will deliver them to your room by tomorrow afternoon, September 7.

W: OK. Thank you.

Lesson 5 Restaurant and Cashier Service P. 136

Situation 1 Restaurant Service

Listen and Do

W: Good evening, sir. Do you have a reservation?

M: No. I'm afraid not.

W: That's alright. How many are in your party?

M: Three. Can we have a table?

W: Yes. Would you like a window table?

M: We would rather sit in the corner.

W: OK. Please come with me. Is this table all right?
M: It's perfect.
W: May I take your order now?
M: I'd like seafood spaghetti, and my wife will have the New York strip steak.
W: How would you like the New York strip steak prepared?
M: Medium-well, please.

Situation 2 Cashier Service

Listen and Do

W: Good afternoon, sir. How can I help you?
M: I'm Eckhart Stone from Room 618. I'm leaving today, so I'd like to settle my bill.
W: Just a moment sir. Here you are. Three nights for 225,000 won and you had three meals at the hotel, which adds 150,000 won. So your total bill comes to 412,500 won with the ten percent service charge.
M: So, the service charge is included?
W: Yes, sir.
M: Yes. OK. Now, can I pay by credit card?
W: Certainly, sir. May I have the card, please?
M: Here you are.
W: Would you sign here, please? (*Pause*) Thank you very much.

Check Up

A -1

W: How would you like your steak done?
M: _____
 (a) We're leaving now.
 (b) Medium-well, please.
 (c) Could I have the bill now, please?

A-2

W: Good morning. May I help you?
M: Hello. We're checking out now. Could we have the bill for Room 212, please? I asked for it to be prepared.
W: Yes, your bill's ready for you. Your total bill comes to 70,000 won. Would you like to pay with cash or credit card?
M: Here's my card.
W: Could you sign here, please? (*Pause*) Thank you. Here's your receipt.
M: Thank you.

Lesson 6 Fitness Center and Sauna Service P. 142

Situation 1 Talking about the Fitness Center

Listen and Do

M: Excuse me. Do you have a fitness center?
W: Yes, sir. We have a fine exercise facility.

M: I'm happy to hear that. Could you tell me where it is?
W: It's just below the lobby. Go down to the first basement. You can't miss it.
M: Is there a surcharge for the gym?
W: No, sir. There's no extra charge. All you need is your room key to open the door.
M: When is it available?
W: Well, our gym opens at 6 in the morning and closes at 10 at night. It offers a variety of equipment. It's only for hotel guests over the age of 16. No children are allowed to roam or work out in the facility.
M: Thank you very much.
W: My pleasure. Please be careful when exercising.

Situation 2 Talking about the Hotel Sauna

Listen and Do

W: Good afternoon, sir. How can I help you?
M: Yeah, does the hotel have a sauna that I could use while I stay here?
W: Yes, we have two types of saunas. One is a Finnish sauna and the other is an infrared sauna.
M: That's great. How do I use the saunas?
W: You only have to bring your room key and register for the day. Then we will give you an access card to the fitness center, sauna, locker room, and the swimming pool.
M: Is it still open?
W: Yes. It's available from 11:00 a.m. to 8:00 p.m.
M: OK. Where is it?
W: It's on the ground floor. Go past the fitness center. Turn right and the sauna is at the end of the hall.
M: Thanks a lot.

Check Up

A-1

W: When is the sauna open?
M: _____
 (a) No, it is not open.
 (b) The Finnish sauna and the infrared sauna.
 (c) From 6 in the morning to 8 at night.

A-2

W: Good afternoon, sir. How may I help you?
M: Yes, I am staying in Room 521. I'd like to work out while I stay here. Do you have a gym?
W: Yes, we have an excellent fitness center.
M: Great. How can I use the gym?
W: Bring your room key to access the gym in the first basement.
M: Oh, OK. Do I have to pay to use it?
W: No, it is free of charge.
M: Thank you.

Situation 1 Welcoming a Hotel Guest Hospitably**Listen and Do**

- W:** Good afternoon, sir. How may I help you?
M: I'm here to attend the International Design Conference. Where is the conference room?
W: It's held in the Rose Ballroom, which is on the second floor. But it begins at 2 o'clock. I'm afraid you've come too early.
M: Oh, really? I heard it would begin at noon. Oh, my. Is it possible to enter the conference room now?
W: I'm afraid not, sir. Our staff members are preparing for the event. How about waiting in our coffee shop?
M: Well, I have to review the speech script before the opening ceremony. If possible, I'd like to stay in a quiet room for a while.
W: If you don't mind, you may use the staff lounge. There is no one there during the daytime, so you may do your work without being disturbed.
M: That would be great. Thank you. Where is the lounge?
W: This way, please. I'll show you the way.
M: Thanks a lot.

Situation 2 Talking about Banquet Service**Listen and Do***(Phone rings.)*

- M:** Hello. Marketing manager Kim Inho speaking. How may I help you?
W: Hello. This is Jenny Davidson. I'm a sales representative from Global Trading. We'd like to have a reception including a buffet for about 200 people. I wonder if you have a banquet room available.
M: When is the exact date of the reception, ma'am?
W: It's Saturday, June 15th.
M: So you need a banquet room for 200 people on June 15th. Let me check ... *(Pause)* ... Yes, we have a suitable banquet room available on that day.
W: Oh, that's great!
M: What time do you have in mind for the reception hours?
W: Well, we're planning to begin at 6 in the evening. We would be finished by about 11:00 p.m., I expect.
M: No problem, ma'am. Your reservation is made for Crystal Ballroom on June 15th from 6:00 p.m. to 11:00 p.m. including buffet dinner. If you drop by our hotel sometime, I will show you our banquet room.
W: Sounds good. I'll visit you tomorrow afternoon.

Check Up**A-1**

- W:** Is it possible to enter the conference room now?

- M:** _____
 Ⓐ Yes, that's right.
 Ⓑ I'll take care of it.
 Ⓒ I'm afraid not, ma'am.

A-2

- W:** Hello, I'm Jiyun, the marketing manager. Can I help you?
M: Yes, please. I am Jim Wilkinson. I was wondering if you have a banquet room available for a welcome ceremony with 500 people.
W: When is it, sir?
M: It's Sunday, January 20th.
W: So you need a banquet room for 500 people on January 20th. Let me check ... *(Pause)* ... Yes, we do have one available.
M: Oh, that's good. Can I reserve it now?
W: Sure, please fill this out.

Situation 1 Talking about Entertainment Facilities**Listen and Do**

- W:** Good morning. May I help you?
M: Yes, I have a question. Do you have any entertainment facilities in the hotel?
W: Yes, we have a variety of entertainment programs for our guests. There is a sculpture garden, a *noraebang*, a casino, and a live bar.
M: What's the sculpture garden and where is it?
W: It's a garden with a lot of beautiful sculptures in it. Many people like walking through it. It's just next to the parking lot.
M: I see. Can you tell me what a *noraebang* is?
W: Well, it's a Korean-style singing room. You can choose the songs and the lyrics are printed on a screen.
M: That sounds interesting. Can we sing American pop songs there?
W: Of course. Are you interested in going to a casino or a live bar?
M: No, I'd rather not. I'm going to try the *noraebang*.

Situation 2 Dealing with a Complaint**Listen and Do**

- W:** Good morning.
M: Good morning. May I help you?
W: Yes. The people in the next room have loud parties every night. I can't sleep very well.
M: I'm so sorry. There are a lot of younger people in the hotel because there's an international soccer tournament in town. They are unfortunately quite noisy.
W: I understand, but it is very uncomfortable. Please do

something about it.

M: Don't worry, ma'am. We'll help you.

W: OK. I hope so.

M: We'll move you to a quieter and more comfortable room immediately. And, as a token of our apology, we'll give you a voucher. You can use it anytime you wish.

W: Oh, that's just great! I am so glad that we could work this out.

Check Up

A-1

W: The bathroom in my room is dirty.

M: _____

- Ⓐ I'm very sorry about that. I will send someone up to check and clean your room right way.
- Ⓑ I'm sorry ma'am. I'll bring an unsweetened tea immediately.
- Ⓒ I'm afraid there are no double rooms available.

A-2

W: Good afternoon. May I help you?

M: Yes. I'm looking for something to do with my family. Are there any entertainment facilities at the hotel?

W: Of course. How about the bowling alley?

M: That's great. Could you tell me where it is?

W: Sure. It's next to the swimming pool in the basement.

M: When is it available?

W: It's open from 7:00 a.m. to midnight.

V Sales Service

Lesson 1 Duty-free Shop

P. 162

Situation 1 Recommending a Duty-free Good

Listen and Do

M: Can I help you, ma'am?

W: Yes, please. I'm looking for skin lotion.

M: That's great. We have a wide range of skin lotions in stock. This way, please. *(Pause)* What type of skin do you have?

W: I have sensitive skin. *(Pause)* Oh, I've seen this cosmetic brand on TV.

M: This one is the most popular these days. It uses scented oils.

W: Hmm, I don't think it would suit me. I don't use strong-smelling lotions, actually. Could you show me some other items?

M: Sure. Then, I'd recommend this product. It is made with natural ingredients. Also, it has no scent at all. Here's a tester. Please try it.

W: *(Pause)* I do like this lotion. How much is this?

M: The original price was 30 dollars. But it is on sale at 10% off.

W: Sounds reasonable to me. All right, I'll take it.

Situation 2 Explaining How to Pay for a Product

Listen and Do

W: Welcome. May I help you, sir?

M: I'm going to buy a ginseng product. It's a present for my parents. Would you recommend something?

W: Of course. How do you like *hongsam* tablets? This red ginseng contains plenty of amino acids, vitamins, and minerals. It is known to help increase immunity as well as fight cancer.

M: That's great. I'll take two of those. Here is my credit card.

W: I think it was a good choice, sir. Could you show me your passport and boarding pass, too?

M: Here you are.

W: The total is 60 dollars. Would you like to pay in monthly installments or in full?

M: I'd like to pay in full.

W: Sure. Would you sign here?

M: OK. I'd like you to have them wrapped separately.

Check Up

A-1

W: Would you like to pay in monthly installments or in full?

M: _____

- Ⓐ Here's a tester. Please try it.
- Ⓑ Here is my credit card.
- Ⓒ I'd like to pay in full.

A-2

M: Can I help you?

W: Yes, please. I'm looking for a bracelet.

M: Then, I'd recommend this one. It has a heart-shaped charm with adjustable straps. Please try it.

W: I do like this. How much is it?

M: The original price was 50 dollars. But it is on sale at 10% off.

W: Sounds reasonable to me. All right, I'll take it.

Lesson 2 Souvenir Shop

P. 168

Situation 1 Recommending a Souvenir

Listen and Do

M: Hello. Can I help you?

W: Hi. *(Pause)* Wow! There are so many interesting things here.

M: Yes. We carry traditional Korean arts and crafts that are all handmade. Feel free to look around.

W: OK, thanks. This is really beautiful! *(Pause)* Oh, it's a little pouch, isn't it?

M: Yes, you're right. It is called *bokjumeoni* in Korean. It means a good luck pouch. Koreans used to give these pouches as New Year's presents.

W: Is that so? They're lovely! I guess these pouches would be nice gifts for my family, too. I'll take these.

M: Good choice! How many do you need? Luckily, we're doing a "buy one, get one free" promotion today.

W: Perfect! Then, I'll take these *(Pause)* three pouches. How much will that be?

M: The total is 30 dollars.

W: That's good. Please wrap them separately.

Situation 2 Explaining the Meaning of a Product

Listen and Do

W: Welcome. Can I help you, sir?

M: Yes, please. I'm looking for a traditional Korean fan. Oh, there are so many fans here.

W: Can I recommend one of the most popular items in our shop?

M: That might be helpful. It's hard to choose just one because I love them all.

W: Then, I'd recommend this fan with the picture painted by Sin Saimdang, a famous Korean artist. You might already have found this picture and her face on the front of the 50,000-won bill.

M: Yes, right! I thought this looked familiar. Let me see. *(Pause)* They're grapes, aren't they?

W: You're right. There's a story behind it. One day, she saw a servant who got terrified of her mistake after spilling food over a noblewoman's skirt. And she painted a bunch of grapes on the stained skirt for the servant.

M: Oh, that's really interesting! *(Pause)* I'll take this one. How much is it?

W: It's 30,000 won, sir.

M: That price is all right. I think this might be the perfect souvenir to bring back home.

Check Up

A-1

W: How many do you need?

M: _____

Ⓐ Please wrap these separately.

Ⓑ Just feel free to look around.

Ⓒ I'll take these six.

A-2

W: Welcome. Can I help you?

M: I'm just looking around. Oh, excuse me. What is this?

It's so cool!

W: This is a traditional stone statue of the Jeju stone grandfather. It is called *dolhareubang* in Korean.

M: I sure do like this. How much is it?

W: It's 8 dollars. How many do you need?

M: I'll take these two.

Lesson 3 Department Store

P. 174

Situation 1 Recommending Department Store Merchandise

Listen and Do

W: Excuse me. I'm looking for athletic shoes to wear everyday.

M: Then, I'd recommend these. The smooth leather uppers and breathable textile lining make the shoes comfortable.

W: Oh, I like these. Can I try them on?

M: Sure. What size do you wear?

W: I wear a US size 7.

M: Try these on. They're Korean size 240 mm.

W: *(Pause)* I think these are too small. And I don't like this red. Do you have green in a bigger size?

M: Of course. Wait here a minute. I'll go get larger ones right away. *(Pause)* These are 245 mm.

W: These fit me just right. I'll take them. How much are they?

M: The regular price was 70 dollars. But they're on sale at 20% off.

Situation 2 Explaining the Quality of a Product

Listen and Do

M: Excuse me. I'd like to buy a backpack for my daughter. Can you help me choose one?

W: Sure. Do you have anything specific in mind?

M: Not really, but my daughter loves floral patterns.

W: Then, how about these models? They all have lovely flower designs.

M: Those are pretty nice, but not this one. I'd prefer the ones that are made from polyester, not nylon.

W: Oh, all right. What about these? These backpacks have long handles and wheels on the bottom. This particular model is water-resistant.

M: The wheels make it easier to pull around. But I don't think it needs to be waterproof.

W: Then, would you like this one?

M: Yes, I'll take it.

W: Good choice, sir!

Check Up

A.

M: Hello. Can I help you?

W: Yes. I'm looking for a skirt.

M: Then, what do you think of this one with stripes?

W: Oh, I like it. Looks like it would be small for me, though.

M: It's a US size 8. I think size 10 would suit you. Please try this on.

W: (Pause) Oh, I like it.

M: It looks good on you.

W: Thanks. How much is it?

M: The regular price was 50 dollars. But it's on sale at 10% off.

W: Sounds reasonable. I'll take this.

Lesson 4 Supermarket

P. 180

Situation 1 Recommending a Supermarket

Product

Listen and Do

W: Excuse me. What's on special today?

M: Today ground beef is half price.

W: Oh, I don't need ground beef, I'm afraid.

M: OK, which meat do you want and how much?

W: I'd like some pork. Hmm... how much for a kilogram of pork?

M: Twelve thousand won for a kilogram.

W: I'll take 500 grams.

M: Good choice! How do you want it cut?

W: Please chop the pork. Where can I pay?

M: You can pay at the counter over there.

Situation 2 Explaining the Usages of a Product

Listen and Do

M: Excuse me, where can I find an electric rice cooker?

W: Rice cookers are in aisle 3. I'll show you the way.

M: Thanks. Oh, there are so many cookers here. Which one is the most popular?

W: This is a hot item. It has a lot of cooking functions for steamed food as well as rice. Also, it has a separable cover, so it's very convenient to wash. There is a manual in English, too.

M: Oh, I like it. Well, actually I haven't used one before. Can you show me how to use it?

W: Sure. First, put in the right amount of rice and water. Next, check special options in the manual. Then, press this button to turn it on.

M: It's very simple. How long is the warranty?

W: The service plan is good for a year.

M: All right. I'll take this one. How much is it?

W: Good choice! It's 124 dollars.

Check Up

A

M: When you press the start button, the ready symbol is displayed. Put it in the ear and press the activation button. When you hear the beep, remove it from the ear canal, and check the temperature.

VI Tour Guide Service

Lesson 1 Korean Culture

P. 188

Situation 2 Providing Information about Traditional Korean Culture

Listen and Do

[script 1]

F1: Is this traditional Korean clothing?

K: Yes. This is called *hanbok*.

F2: It's so elegant!

K: Yes, it is. *Hanbok* has a graceful shape with a slim top and a wide bottom.

F2: It's similar to a bell.

K: You're right. The wide sleeves and flexible skirt make the wearer look as though she is floating on air. Also, the colorful fabric is dyed with natural materials.

F2: Do Koreans still wear *hanbok* these days?

K: Sure. Some people wear it for traditional holidays or special occasions.

[script 2]

F2: It's a traditional Korean house, isn't it?

K: Yes. It's called *hanok*. These days, *hanok* generally refers to tile-roofed houses. You should take shoes off here before you go into the room.

F1: OK. (Pause) Oh, there are no beds at all.

F2: I've heard it's a traditional Korean custom to sit and sleep on the floor.

K: That's right. This custom started with the *ondol* system in *hanok*.

[script 3]

F1: What is *ondol*?

K: *Ondol* is a traditional heating system. There is a layer of stone down here, actually. The heat from the kitchen fire runs through this open space, warming the stone above. This heat keeps both the floor and the air surprisingly warm in the winter.

F2: Wow! That's impressive.

F1: Yeah! I'd like to try *ondol* someday.

Situation 1 Providing Information about Traditional Korean Food

Listen and Do

A.

K: I'd like to introduce general kinds of traditional Korean food. This picture shows typical main dishes and side dishes.

F1: Wow, there are so many different kinds of food!

K: As you see, Koreans enjoy different cooking styles.

F2: Wow, this is quite a spread. What is the main dish?

K: The staple food of the Koreans is *bap*, steamed rice. It may also include some other grains.

F1: Oh, I see. Hmm, isn't this *gimchi*?

K: Yes, it is. *Gimchi* is fermented vegetables seasoned with red pepper, garlic, green onion, and salt-fermented seafood.

F2: How does it taste? Is it spicy?

K: Yes. I'm afraid that a lot of people from other countries only think of *gimchi* as spicy food. Actually, it has a lot of vitamins and fiber.

F1: That's why *gimchi* is called a health food.

B.

F1: I'm getting kind of hungry.

K: Then, I'd recommend *bibimbap*.

F2: What is *bibimbap*?

K: *Bibimbap* is a bowl of rice mixed with meat and vegetables.

F1: Oh, I had *bibimbap* on my flight to Korea.

K: Maybe you did. *Bibimbap* is one of the most popular in-flight meals. Even some Hollywood celebrities have tried it for their health.

F2: Maybe it's popular because it's nutritious.

K: It's nutritious because it has nutritious ingredients. It's made with different vegetables, beef, eggs, or seafood. It also has some red pepper paste and sesame oil or soy sauce.

F2: That sounds really good. It's making me hungry.

F1: I think I'll get some *bibimbap* right now!

Situation 2 Guiding Visitors to Korean Scenic Spots

Listen and Do

W: What's a good place to go sightseeing?

M: I'd recommend Manjanggal Cave.

W: Manjanggal Cave? Where is it?

M: It is in Gujwa, which is on the east side of Jeju.

W: OK. Can you tell me more about it?

M: Actually, Manjanggal Cave is a 7.4-kilometer lava tube. Inside the cave, there are some lava tube structures. The 7.6-meter lava column is the largest of its kind in the world. You can't miss it!

W: I'm looking forward to seeing it. Oh, is there an admission fee?

M: Yes, the admission is 2,000 won for adults, 1,000 won for youths and soldiers, and 1,000 won for children. And opening hours are from 9:00 a.m. to 6:00 p.m.

W: Thank you for your help.

M: My pleasure.

Check Up

A-1

W: Is there an admission fee?

M: _____

Ⓐ I'd recommend Bijarim Forest.

Ⓑ It's located on the east side of Jeju.

Ⓒ Yes. It is 3,500 won.

A-2

M: It looks like it's falling from the heavens. While you walk along the path through the subtropical trees, you will be able to hear the magnificent sound of the falling water. The waterfall is 22 meters high, 12 meters wide and 20 meters in depth. You can't miss it! Why don't you see it for yourself?

Situation 2 Guiding Visitors to Korean Historical Sites

Listen and Do

M: Good morning. Now, we're heading for Gyeongju. When we get there, we are going to visit Bulguksa Temple and Seokguram Grotto, and you'll have a chance to experience Korean Buddhist culture. When we get to the temple area, you should compare Dabotap with its image on the Korean 10-won coin. Then, you'll visit the Gyeongju National Museum, where you can see some fabulous Buddhist art work of the Silla Dynasty. Don't miss the Anapji section, which shows the fancy lifestyle of the nobles and King Seongdeok's Divine Bell, better known as Emile Bell. The last stop will be Cheomseongdae, the oldest observatory in the East. What's interesting is that it's made of 365 stones, which represents the number of days in a year and 28 steps, which symbolize the main group of stars. We're going to finish our itinerary looking at Cheomseongdae after sunset.

Check Up

A-1

W: What hours is the museum open?

M: _____

- Ⓐ 10 minutes walk.
- Ⓑ From 9 to 6.
- Ⓒ It's free.

A-2

W: It's the official fortress in Suwon. Its wall stretches for over 5 kilometers, and it has a variety of military facilities that are hard to find anywhere else. The four gates face each of the four directions—north, south, east, and west. It was a pioneer city with its own economic power.

Lesson 5 Korean Cities and Traditional Markets P. 212

Situation 2 Guiding Visitors to Traditional Korean Markets

Listen and Do

W: I'd like to visit a traditional market. Any suggestions?

M: Good idea. There is nothing better than a traditional market to help you see how local people live. How about visiting Namdaemun Market? It is one of the oldest and largest traditional markets in Korea.

W: Sounds perfect! What kinds of things do they sell there?

M: Almost everything. They have clothes, food, fabrics, and electronics, to kitchenware, toys, mountain gear, fishing equipment, stationery, flowers, and more.

W: Wow! That's impressive. But I'd like to buy some fine art.

M: Don't worry. You can definitely find artwork, too.

W: That's great! I should go there right now.

M: I'm afraid it's not open today. It's closed every Sunday.

W: That's bad timing. All right then, maybe next time. Oh, do they accept only cash?

M: No, you can pay in cash or with a credit card. And if you're lucky, you probably get as low as 50% off the original price. Happy shopping!

Check Up

A-1

W: Although it's near one of the busiest roads in Seoul, this is a great place for a leisurely stroll. You can refresh yourself with a walk along the stream, which is more than 4 meters below street level and stretches out as far as about 6 kilometers. Along the way, you can see several small waterfalls and nearly two dozen overhead

bridges.

A-2

W: I went to a Korean sauna yesterday.

M: Oh, are you talking about a *jjimjilbang*? That's very impressive.

W: Yes. It was really fun! I got rid of some stress there. Anyhow, I'd like to experience some more local Korean culture. Any suggestions?

M: Hmm, why don't you visit Jagalchi Fish Market?

W: A fish market? That sounds great! I love seafood.

M: Then, that's the place you're looking for. You can eat fresh raw fish right at the market.

W: I haven't had raw fish before. But I'll try it. Oh, where is it?

M: It is in Busan, beside Nampo Port. It was set up during the Korean War and it's one of the most well-known places in Busan. While you are there you can see how the locals live. If you go in October, you can also catch Jagalchi Cultural Tourism Festival. It's something you don't want to miss.

W: Thanks for telling me about it!

M: My pleasure.

VII Correspondence and the Internet

Lesson 1 Job Interview P. 220

Check Up

A.

W: Tell us about yourself.

M: It's nice to meet you. I'm Jin Seongmin. I graduated from Daehan Tourism High School. I consider myself an outgoing and charming person, and I'm eager to help others.

W: Why did you apply for this job?

M: I think every customer deserves to stay as comfortable as in their own home, and I hope to help them to do so. So this position would definitely suit my personality and beliefs.

W: What are your greatest strengths and weaknesses?

M: My strength is my outgoing personality. I'm afraid I don't have enough practical experience in the hotel business. But I'm eager to learn, and I'm sure I can adapt to changing environments quickly.

W: What do you know about us?

M: You have provided excellent service under the motto "the best hospitality company." In addition, with the know-how accumulated over several decades, you have successfully established five-star hotels with luxurious fitness facilities and restaurants abroad.

Answers

I Basic Conversation

Lesson 1 Greeting and Introduction

P. 10

Get Ready

A. Listen and Write

2 - 1 - 3

B. Read and Write

1. you been
2. no see
3. you do
4. next time

C. Look and Choose

1. e, h
2. f, i
3. d, g

Situation 1 Meeting a Tourist at the Airport

Listen and Do

1. Ⓐ 2. Ⓑ 3. Ⓒ

Talk Together

〈예시 정답〉

Let me introduce myself.
My name is Kim Hana.
I'm seventeen years old.
I'm a student.

Situation 2 Saying Goodbye

Listen and Do

(a) - c - e - b - d

Talk Together

〈예시 정답〉

A: Oh, it's rather late. I'm afraid I have to go now.
B: Can't you stay a little longer?
A: I'm sorry. I have to go now because I have another ap-
pointment. Thank you for everything you've done for
me.
B: Don't mention it. It's been nice to have you with us.
A: Thank you. Goodbye. See you later.
B: Goodbye. Take care of yourself.

Field Activity

〈예시 정답〉

Hello, everyone. Let me introduce myself. My name is

Kim Minhoo. I'm from World Travel. I'm very glad to be your tour guide, and I welcome you all to Korea. I hope you'll enjoy your stay here. If you have any difficulty in this tour, please feel free to come and see me anytime. Thank you.

Check Up

- A. 1. Ⓒ 2. Ⓐ
- B. 1. b 2. a 3. c 4. d
- C. 1. name 2. from
3. glad[pleased] 4. hope

Lesson 2 Weather and Time

P. 16

Get Ready

A. Look and Write

1. sunny 2. cloudy 3. rainy
4. snowy 5. hot 6. cold

B. Read and Match

1. d 2. b 3. c 4. a

C. Read and Choose

1. d 2. c 3. b 4. a

Situation 1 Talking about Weather

Listen and Do

1. Ⓒ 2. Ⓐ 3. Ⓒ

Talk Together

〈예시 정답〉

A: How's the weather in London?
B: It is hot but dry in the summer.
A: Then how about in the winter?
B: It usually rains a lot in the winter.

Situation 2 Talking about Time

Listen and Do

1. Ⓐ 2. Ⓐ 3. Ⓒ

Talk Together

〈예시 정답〉

A: What's the date today?
B: It's March seven(th).
A: Then what day is it today?
B: It's Wednesday.
A: Oh, I see. And what time is it now? [And what time do you have?]
B: It's five thirty.

Field Activity

〈예시 정답〉

Hello. I'm Kim Sangjin from Star Travel. I'd like to tell you about what the weather is supposed to be like today in Jeju-do. It will be sunny and clear in the morning. The temperature will be around fifteen degrees Celsius. This good weather will not last long. Tomorrow, on Friday, there is a seventy percent chance of showers with temperatures ranging from 7 to 12 degrees Celsius. Don't forget your umbrella tomorrow.

Check Up

A. 1. ㉞ 2. ㉟

B.

1. It's windy and cloudy.
2. It's quarter after four.
3. It's Tuesday.
4. It's August twenty-six(th) twenty eighteen.

C.

1. ㉞ 2. ㉞ 3. ㉟

Lesson 3 Giving Thanks and Apologizing P. 22

Get Ready

A. Listen and Write

3 - 1 - 2

B. Read and Write

1. to hear that
2. your suggestions
3. I cannot come
4. bother you

C. Look and Choose

1. c, f 2. d, e

Situation 1 Giving Thanks

Listen and Do

1. 1) ㉞ 2) ㉠
2. ㉟

Talk Together

〈예시 정답〉

Thank you for fixing my bike.

Thank you for the present.

Thank you for lending me your laptop.

Situation 2 Apologizing

Listen and Do

1. ㉟ 2. ㉟ 3. ㉞

Talk Together

〈예시 정답〉

A: I'm sorry, but is it OK to borrow a chair?

B: Sure, that's OK.

A: May I borrow a chair?

B: Sure, that's all right.

A: I'm sorry, but is it OK to change to the sports channel?

B: Sure, that's OK.

A: May I change to the sports channel?

B: Sure, that's all right.

A: I'm sorry, but is it OK to make a phone call here?

B: Sure, that's OK.

A: May I make a phone call?

B: Sure, that's all right.

Field Activity

〈예시 정답〉

Ladies and gentlemen, may I have your attention, please? Passengers on flight KA201 to Los Angeles, the flight is experiencing a delay and will now be departing at ten thirty. We apologize for the delay. This is due to a small mechanical problem. Again, flight KA201 to Los Angeles, scheduled to depart at eight thirty, will now be departing at ten thirty. Thank you.

Check Up

A. 1. ㉟ 2. ㉞

B.

1. d 2. a 3. b 4. c 5. e

C.

1. apologize[are sorry]
2. twelve thirty

Lesson 4 Locations and Directions P. 28

Get Ready

A. Look and Choose

a, b, c, e

B. Look and Write

1. turn left
2. turn right
3. go straight ahead
4. go past
5. cross
6. at the corner of
7. next to

8. across from
9. between

Situation 1 Taking the Subway

Listen and Do

1. ㉔ 2. ㉠ 3. ㉡

Situation 2 Asking Directions on the Road

Listen and Do

1. ㉔
2. 6 - 2 - 4 - 5 - 3 - 1

Field Activity

(예시 정답)

Hello. I'm Pak Minho from Korea Travel. I'll tell you how to get to Namiseom from Incheon International Airport. First, take the Airport Express train at Incheon International Airport Station. Get off at Gongdeok. Change to the light green line, and go in the direction of Yongsan. Then get off at Sangbong and change to the Gyeongchun line in the direction of Chuncheon. Then go to Gapyeong. Go out Exit 1 at Gapyeong, and go to the bus stop. Take the bus for Namiseom, and have fun there. Thank you.

Check Up

- A. 1. ㉠ 2. ㉡

B.

1. left 2. across from 3. past
4. next 5. right 6. library

Lesson 5 Phone Calls and Appointments P. 34

Get Ready

A. Read and Match

1. b 2. c 3. d 4. e 5. a

B. Read and Write

1. This is Kim Minsu speaking.
2. Yes, please.
3. I'm sorry to have bothered you.
4. Sure. Which day is good for you?
5. How about noon?

Situation 1 Leaving a Message

Listen and Do

1. ㉠ 2. ㉔ 3. ㉡

Situation 2 Making an Appointment

Listen and Do

1. ㉡ 2. ㉔ 3. ㉠

Field Activity

(예시 정답)

Hello, Mr. Life. This is Song Insu from Silla Travel. Since you cannot answer my call, I'm leaving a message on your voice mail. We need a copy of your passport to make a reservation for your flight to New York. Please send it to us via fax. Our fax number is 689-7749. Thank you for your cooperation.

Check Up

- A. 1. ㉔ 2. ㉡

- B. 1. c 2. a 3. b

- C. 1. This is Mary 2. take 3. message 4. Yes, please{Yes}
5. My number is 2973-0218

Lesson 6 Asking Questions and Favors P. 40

Get Ready

A. Look and Choose

a, b, d, e

B. Look and Answer

1. No, you can't.
2. Yes, you can.
3. No, you can't.
4. Yes, you can.

C. Read and Match

1. please tell me anytime.
2. I can't.
3. I'm here for.

Situation 1 Asking and Answering about a Tourist Attraction

Listen and Do

1. ㉡ 2. ㉡ 3. ㉠

Situation 2 Asking a Favor

Listen and Do

(a) - d - b - e - c

Field Activity

<예시 정답>

The War Memorial of Korea
<ul style="list-style-type: none"> ◎ Location : 29, Itaewonro, Yongsan-gu, Seoul ◎ Admission : Free ◎ Exhibition Hours : 9:00 a.m.~6:00 p.m., Closed every Monday ◎ Length of Tour : About 2 hours

Check Up

A. 1. ② 2. ①

B.

1. Sure, honey. What would you like for dinner?
2. That sounds good. Let's have pasta. What type of sauce would you like?
3. No, that's easy. Good idea.
4. No problem.

C.

Can you lend me your cell phone?
 [Can I borrow your cell phone?]

II Travel Service

Lesson 1 Flight Reservation and Check-in P. 48

Get Ready

A. Look and Find

1. a 2. c 3. d 4. b

B. Look and Choose

1. a, c, e 2. b, d, f

Situation 1 Flight Reservation

Listen and Do

1. ② 2. ③ 3. ①

Talk Together

<예시 정답>

A: I'd like to make a reservation for a flight to Fukuoka.
 B: When are you leaving?
 A: Tomorrow morning. Do you have any flights available?
 B: Yes, we have one at 10:05 and another at 11:10.
 Which would you like?
 A: I'll take the 11:10 flight. How much will the fare be?
 B: 200 dollars for one-way. May I have your name and phone number?
 A: My name is Kim Minho. My phone number is 014-7777-1100.

Situation 2 Flight Check-in

Listen and Do

1. ② 2. ① 3. ③

Field Activity

STEP 2

<예시 정답>

A: Arirang Airlines. May I help you?
 B: I'd like to make a reservation for a flight to New York.
 A: When are you leaving?
 B: Next Friday, May seventh. Do you have any flights available?
 A: Yes, we have one at 1 and another at 4 o'clock. Which do you prefer?
 B: I'll take the 1 o'clock flight. How much will the fare be?
 A: 900 dollars for one-way. Do you need a round-trip ticket?
 B: No, just one-way, please.
 A: I see. May I have your name and phone number?
 B: My name is James Miller. My phone number is 014-2677-9980.
 A: All right Mr. Miller. Your reservation is made for flight GE777 leaving Incheon International Airport for New York on May seventh at 1:00 p.m. Thank you.
 B: Thank you. Goodbye.

Check Up

A. 1. ③ 2. ②

B. 1. e 2. a 3. b 4. d 5. c

C. 1. SQ202
 2. Stockholm
 3. Sydney
 4. December 20th
 5. 8:45 a.m.
 6. Gate 16

Lesson 2 Passenger Boarding and Immigration P. 54

Get Ready

A. Look and Find

1. b 2. c 3. a 4. d

B. Look and Choose

1. b, d, f
 2. a, c, e

Situation 1 Passenger Boarding**Listen and Do**

1. T 2. F 3. T 4. F 5. T

Read and Do

- The announcer is the captain of the flight.
- The destination is London.
- They will offer passengers a light snack and beverage.

Situation 2 At the Immigration Counter**Listen and Do**

1. C 2. b 3. C

Field Activity

(예시 정답)

Ladies and gentlemen, welcome on board flight 4B7 with service from Hong Kong to San Francisco. We are expected to be in the air in ten minutes. Please fasten your seatbelts at this time and be sure to keep all baggage underneath the seat in front of you or in the overhead compartments. We also ask that you keep your seats and table trays in the upright position for take-off. Please turn off all personal electronic devices, including laptops and cell phones. Smoking is prohibited for the duration of the flight. Thank you for choosing Mountain Airlines. Enjoy your flight.

Check Up**A.**

1. a 2. c

B.

1. a 2. b 3. c 4. e 5. d

C.

1. welcome 2. airspeed 3. enjoy

Lesson 3 Meeting and Seeing Off at the Airport

P. 60

Get Ready**A. Listen and Match**

2 - 3 - 1

B. Read and Write

- be tired
- to do
- to say goodbye
- had a great time
- for lunch

C. Read and Choose

1. a, e, f

2. b, c, d

Situation 1 Meeting Tourists at the Airport**Listen and Do**

1. b 2. a 3. c

Situation 2 Seeing Off Tourists at the Airport**Listen and Do**

- (a) - c - e - d - b

Field Activity

(예시 정답)

A: Excuse me. Oh, you're holding a sign with my name on it.

B: Then, are you Mr. Parker from the United States?

A: Yes, I am.

B: Welcome to Korea, Mr. Parker. I'm Song Mina from New Star Tour.

A: Nice to see you, Ms. Song.

B: Nice to see you, too. You must be tired because of the long flight.

A: That's OK. What are we supposed to do now?

B: We'll go to the hotel and have lunch there.

A: OK.

Check Up**A.**

1. a 2. c

B.

1. d 2. a 3. b 4. c 5. e

C.

1. say 2. had 3. glad 4. contact

Lesson 4 Tour Schedule and Transportation

P. 66

Get Ready**A. Look and Match**

- type of transportation
- trip itinerary

B. Read and Write

- today
- time
- kind
- fare

C. Read and Choose

- Sightseeing.
- By plane.

3. About two hours.

Situation 1 Talking about an Itinerary

Listen and Do

1. ㉠ 2. ㉡ 3. ㉢

Situation 2 Talking about Transportation

Listen and Do

(a) – e – c – d – b

Talk Together

〈예시 경답〉

A: What's the fastest way to go to Busan from Seoul?

B: By plane.

A: How do I get there by plane?

B: You can take a flight for Gimhae at Gimpo International Airport.

A: How long does it take to go to Gimhae by plane?

B: It takes 55 minutes.

A: How much is the fare?

B: It's 74,000 won.

Field Activity

〈예시 경답〉

A: Good morning, Mr. Rand.

B: Good morning, Ms. Lee. What's the schedule for today?

A: As it says on the itinerary, we will visit the War Memorial of Korea in the morning.

B: OK. Then what are we supposed to do in the afternoon?

A: After lunch, we'll look around Itaewon. You can enjoy shopping there.

B: What can I get there?

A: You can buy big sized or hip-hop style clothes there.

B: That's good. What time shall we start?

A: The bus will be ready in front of the hotel at 10 o'clock.

B: Oh, I see.

Check Up

A.

1. ㉠ 2. ㉢

B.

1. c 2. b 3. e 4. a 5. d

C.

1. They will have the city tour and go shopping.
2. They will go snorkeling on Day 2.
3. They will check out of the hotel on Day 3.
4. They will go to the airport by bus.

Get Ready

A. Listen and Match

1 c 2 a

B. Read and Write

1. our stay
2. a double room
3. Italian food
4. only for two days

C. Read and Choose

1. b, c, e
2. a, d, f

Situation 1 Talking about a Hotel

Listen and Do

1. ㉠ 2. ㉢ 3. ㉠

Situation 2 Talking about a Restaurant

Listen and Do

A. 1. ㉢ 2. ㉠ 3. ㉢

Field Activity

〈예시 경답〉

Hello, everyone. I'd like to introduce a good nearby restaurant. Its name is Zomato. It's an Italian restaurant. It's small, but very famous among the people who enjoy Italian food. In my opinion, Spaghetti alla Carbonara is the best dish in Zomato. If you like pasta, don't miss it. Thank you.

Check Up

A. 1. ㉠ 2. ㉢

B.

1. b 2. d 3. a 4. e 5. c

C.

1. room 2. many 3. rate

Get Ready

A. Listen and Match

1 c 2 b

B. Read and Check

1. for 2. go 3. for 4. around

C. Read and Choose

1. a 2. d 3. c 4. b

Situation 1 Talking about Shopping

Listen and Do

1. T 2. F 3. T 4. T 5. F

Situation 2 Talking about Entertainment

Listen and Do

1. Ⓐ 2. Ⓒ 3. Ⓒ

Field Activity

〈예시 정답〉

Hello, everyone. Let me introduce a good entertainment event in Korea. Have you heard about Jump? It's a martial arts show involving *Taekwondo*, *Taekkyeon*, and even acrobatic movements. Actors who are professional in martial arts walk through the audiences and select a martial arts master on stage. The spectator turned martial arts master unknowingly blends into the act, and burst into laughter with the actors. Before you leave Korea, don't miss this interesting show. Thank you.

Check Up

A.

1. Ⓑ 2. Ⓒ

B.

- buy some stylish clothes
- nice clothes there
- today's schedule is free
- good dancers are performing

C.

1. place 2. recommend 3. price

III Medical Tour Service

Lesson 1 Doctor's Appointment and Hospitalization P. 86

Get Ready

B. Read and Write

1. feel 2. have 3. have 4. have
5. feel

C. Read and Match

- Hello, I'd like to make an appointment to see a doctor.
- I have a sore throat and a high fever.
- No, I haven't.

Situation 1 Making an Appointment to See the Doctor

Listen and Do

1. Ⓒ 2. Ⓑ

Situation 2 Explaining the Hospitalization to the Patients

Listen and Do

- A. 1. Ⓒ 2. Ⓑ 3. Ⓒ

Talk Together

1. b 2. c 3. a 4. d

Field Activity

〈예시 정답〉

A: Hello, this is Arirang Hospital. How may I help you?

B: Hi. Can I make an appointment with Dr. Song?

A: Yes, of course. What's your name?

B: My name is James Dean.

A: May I have your address and phone number?

B: Yes, my address is Mirae Apartment 101, room 103 in Hongjae-dong and my phone number is 010-4961-1212.

A: What seems to be the problem?

B: Well, I have abdominal pain and diarrhea.

A: What day would you like to reserve?

B: I would like to come in today.

A: OK. Your appointment is 4:30 in the afternoon.

B: Thank you.

Check Up

A.

1. Ⓒ 2. Ⓒ

B.

1. b 2. c 3. a 4. d

C.

- The admission consent form and the Korean medical insurance card.
- The admission reservation receipt and the admission consent form.

Lesson 2 Hospital Guide P. 92

Situation 1 Providing the General Information on the Hospital Services

Read and Do

1. a 2. b 3. c

Read More

1. It is famous for its outstanding Gynecology.
2. It has a special International Clinic for them.
3. It offers translation in English, Chinese, Japanese, and other languages. In addition, there are English speaking doctors, nurses, and coordinators in the International Clinic.

Situation 2 Guiding the Patients at the Hospital

Listen and Do

1. ㉞ 2. ㉠

Field Activity

〈예시 정답〉

With the utmost care and touch we do our best to serve our customers.

Departments

- Anesthesiology
- Dermatology
- Internal Medicine
- Ophthalmology
- Surgery
- Radiology
- Urology
- Cardiology
- Emergency
- Neurology
- Orthopedic
- Psychiatry
- Surgery

Contact us
www.ArirangHospital.com
(02)123-4567-9

Arirang Hospital

Check Up

A.

1. ㉠
2. (1) EMERGENCY (2) 24-hour
(3) Training (4) disaster (5) network

B. 1. right 2. second 3. right

Lesson 3 Symptoms and Diseases

P. 98

Get Ready

A. Look and Match

1. a 2. d 3. b 4. c 5. e

B. Look and Talk

2. d 3. a 4. e 5. b 6. c

Situation 1 Describing Pain or Symptoms

Listen and Do

1. ㉞ 2. ㉡ 3. ㉢

Situation 2 Practicing Common Names for Diseases

Read and Match

1. My head hurts. Loud noises bother me. / headache
2. I slept funny and now my neck hurts when I try to look around. / stiff neck
3. I got a black eye and the skin where I got hurt is dark. / bruise

Talk Together

〈예시 정답〉

1. I was in the sun too long without sunscreen. I'm sore. / a sunburn
2. I keep sneezing. And I have a runny nose and sore eyes. / an allergy
3. The insect hurt me. My skin is swollen and itchy. / a bee sting

Field Activity

〈예시 정답〉

A: Hello. How are you feeling today?

B: Hello, Dr. Kim. I don't feel very good.

A: What is bothering you?

B: I have a headache and fever.

A: Do you have any other symptoms?

B: I have a sore throat.

A: When did it start?

B: They started about two days ago.

A: Let me look at that. From what I am seeing, I believe you have the flu.

B: Is there anything I can do to ease the pain?

A: Yes. You'll have to have a good rest after taking medicine.

B: Thank you.

Check Up

A.

1. ㉞ 2. ㉞

B.

1. coughing and sneezing
2. about two days
3. the flu

C.

1. She sprained her ankle.
2. He has red spots on his leg.
3. He thinks he has a cavity.

Get Ready

B. Read and Write

- Pick-ups
- Wheelchairs
- Safekeeping
- Patient Accounts

Situation 1 Explaining the Discharge Procedure

Listen and Do

- ㉠ 2. ㉠

Look and Write

- discharged
- pay the bill
- apply for the certification
- take-home medications

Situation 2 Documents for the Discharge Procedure

Listen and Do

- ㉢ 2. ㉢

Read and Do

- patient registration card
- health insurance card

Field Activity

〈예시 정답〉

A: Hello, Mr. Brown. How are you feeling today?

B: Very well. Can I be discharged?

A: Yes. You'll be able to leave the hospital today.

B: What do I need to do before I leave?

A: First, you need to go to the Admissions and Discharges Office.

B: OK. Do I have to pay the bill there?

A: Yes, you should pay the bill and apply for the certification, too. When you come back here, you'll be given take-home medicine and you need to make your next appointment.

B: I see. I will be back soon.

Check Up

A.

- ㉢ 2. ㉢

B.

- I think you'll be able to leave the hospital tomorrow.
- You need to present a discharge permission form and your bill.
- Sure. Can you make it at 2 o'clock?

C.

e - c - d - b - a

IV Hotel Service

Get Ready

B. Read and Match

- landmark
- check-out
- check-in
- destination

C. Look and Choose

- a, c, d
- b, e, f

Situation 1 Making a Reservation

Listen and Do

- ㉢ 2. ㉢ 3. ㉢

Situation 2 Checking into a Hotel

Listen and Do

- ㉠ 2. ㉢ 3. ㉠ 4. ㉢

Field Activity

〈예시 정답〉

A: Good evening, Reservation Desk, Jiyeong speaking. How may I help you?

B: Hi, I'd like to make a reservation for two adults and one child, please. Do you have a double bed on July 17, please?

A: Yes, we do. How many nights is it for?

B: For four nights. How much will that be?

A: 80,000 won per night including breakfast. Should I proceed with the reservation?

B: Yes. Please reserve the room under Jackson.

A: Could you spell that, please?

B: J-A-C-K-S-O-N.

A: Thank you. Jackson, I want to confirm your reservation. That's one room with a double bed for four nights.

B: That's correct.

Check Up

A.

- ㉠ 2. ㉢

B.

1. c 2. a 3. b 4. d

C.

c - a - d - e - b

Lesson 2 Doorman and Bellman Service P. 118

Get Ready

B. Read and Match

1. c 2. a 3. b 4. d

C. Read and Choose

a, b, e, f

Situation 1 Doorman Service

Listen and Do

1. ㉠ 2. ㉡

Situation 2 Bellman Service

Listen and Do

1. ㉢ 2. ㉣ 3. ㉤

Talk Together

1. c 2. b 3. a

Field Activity

〈예시 정답〉

(In the room after arriving at the guest room)

A: After you, ma'am.

B: Thanks.

A: Here is your room. I will leave your baggage here.

B: Thanks. Uh, can you help me, please?

A: Yes, ma'am.

B: Where's the remote control?

A: It's over there – next to the lamp.

B: Oh, good! Thank you.

A: You're welcome. If you need anything, just dial 9.

B: OK. Thank you.

A: Have a good evening, ma'am. Enjoy your stay.

B: Thanks.

Check Up

A.

1. ㉢ 2. ㉤

B.

1. c 2. a 3. d 4. e 5. b

C.

1. greeting 2. carrying
3. providing

Lesson 3 Concierge and Housekeeping Service P. 124

Get Ready

B. Read and Match

1. a, c, d, f

2. b, e, g, h

C. Read and Choose

1. e 2. a 3. f 4. d 5. b 6. c

Situation 1 Concierge Service

Listen and Do

1 ㉠ 2. ㉡ 3. ㉢

Situation 2 Housekeeping Service

Listen and Do

1. ㉣ 2. ㉤ 3. ㉥

Field Activity

〈예시 정답〉

A: Concierge. How may I help you?

B: Yes, I want to know the location of a good restaurant.

A: OK. What kind of food do you like?

B: I really like to eat Korean food.

A: There is a famous Korean restaurant nearby. The service and food are excellent.

B: I wanted to go out somewhere and see another neighborhood. Do you know of another good restaurant?

A: You can't go wrong with Arirang Restaurant. It's famous for its food and service.

B: That sounds great. Could you please make a reservation for me?

A: Sure. You'll love this place, I assure you. How large is your party?

B: A party of four, please.

Check Up

A.

1. ㉠ 2 (1) ㉡ (2) ㉢

B.

1. c 2. b 3. d 4. a

C.

1. replaces 2. checks 3. books 4. directs

Lesson 4 Exchange and Laundry Service P. 130

Get Ready

B. Read and Match

1. a, b, f, h 2. c, d, e, g

C. Read and Choose

1. f 2. d 3. c 4. b 5. e 6. a

Situation 1 Exchange Service

Listen and Do

1. Ⓐ 2. Ⓑ 3. Ⓑ 4. ⓒ

Situation 2 Laundry Service

Listen and Do

1. ⓒ 2. Ⓐ 3. Ⓐ

Field Activity

〈예시 정답〉

A: Laundry Service. How can I help you?
B: I need a suit dry-cleaned, please.
A: Please follow the instructions on the laundry bag.
B: OK. Where's the bag?
A: It's in the wardrobe.
B: All right. But I need my suit tonight.
A: That's fine. We return laundry in the evening.
B: Perfect! By the way, I also need my jeans pressed.
A: No problem. Just use two different bags, please.
B: OK, thanks.
A: You're welcome. Have a nice day.

Check Up

A.

1. Ⓐ
2. (1) Ⓑ (2) Ⓑ

B.

1. b 2. c 3. a 4. d

C. Laundry service(Hotel laundry service).

Lesson 5 Restaurant and Cashier Service P. 136

Get Ready

B. Read and Match

1. a 2. e 3. b 4. d 5. c 6. f

C. Read and Choose

1. c, d, e 2. a, b, f

Situation 1 Restaurant Service

Listen and Do

1. ⓒ 2. Ⓑ 3. Ⓐ

Situation 2 Cashier Service

Listen and Do

1. Ⓑ 2. Ⓐ 3. ⓒ

Field Activity

〈예시 정답〉

A: Hello, I'll be your server. What would you like to drink?
B: I'll have a beer, and my wife will have an orange juice.
A: Great. I'll be back soon... OK, here are your drinks.
Would you like any appetizers?
B: Sure. We'd like to have the stuffed mushrooms and the garden salad.
A: What kind of dressing would you like?
B: I'd like Thousand Island dressing.
A: How about a main dish?
B: I'd like cream pasta, and my wife will have the steak.
A: How would you like your steak?
C: Medium-rare.

Check Up

A.

1. Ⓑ 2. Ⓑ

B.

1. d 2. a 3. c 4. b 5. e

C.

1. How many 2. this way
3. would you like to drink

Lesson 6 Fitness Center and Sauna Service P. 142

Get Ready

B. Read and Match

1. d 2. a 3. c 4. b

C. Read and Choose

1. a, c, d
2. b, e, f

Situation 1 Talking about the Fitness Center

Listen and Do

1. ⓒ 2. ⓒ 3. Ⓑ

Talk Together

〈예시 정답〉

1. Could you tell me where the gym is?
2. When is it available?
3. Is there a surcharge for the gym?

Situation 2 Talking about the Hotel Sauna

Listen and Do

1. Ⓐ 2. ⓒ 3. ⓐ

Field Activity

B. <예시 정답>

A: Excuse me. Does your hotel have a fitness facility?

B: Yes, sir.

A: Great! Could you tell me where the gym is?

B: Sir, the gym is just below the lobby. You can take the elevator or the stairs.

A: Is there a surcharge for the gym?

B: No, sir. It's free(complimentary). Just take your room key so you can get in.

A: When is it available?

B: You'll be happy to know that it's open 24/7.

A: Great! Is a trainer available?

B: I'm sorry, but no. We used to have a trainer, but we don't anymore.

Check Up

- A. 1. ⓒ 2. ⓐ

- B. 1. d 2. c 3. a 4. b

- C. 1. sauna 2. What 3. access
4. Where 5. open

Lesson 7 Reception and Banquet Service P. 148

Get Ready

B. Look and Match

1. b 2. c 3. a

C. Read and Choose

1. a, c
2. b, d

Situation 1 Welcoming a Hotel Guest Hospitably

Listen and Do

1. Ⓑ 2. ⓒ 3. ⓒ

Situation 2 Talking about Banquet Service

Listen and Do

1. ⓒ 2. ⓒ 3. ⓐ

Field Activity

<예시 정답>

A: Hello. Ocean Hotel Marketing manager Yang Sumi

speaking. How may I help you?

B: Hello. This is Eckhart Stone. We'd like to have a wedding reception including a buffet.

A: When is the exact date of your wedding reception?

B: On December 22nd, 2018. Do you have a banquet room available?

A: How many people are expected to come?

B: Well, about 60 guests.

A: What time do you have in mind?

B: We're planning to begin at noon. We would be finished by about 5:00 p.m., I expect.

A: I see. Chookjae Hall is a suitable banquet room, and it's available on that day.

B: Oh, that's great. I'd like to make a reservation.

Check Up

- A. 1. ⓒ 2. Ⓑ

- B. 1. d 2. a 3. b 4. c

- C. 1. because 2. afraid 3. long 4. rest

Lesson 8 Entertainment and Complaints P. 154

Get Ready

B. Read and Match

1. American pop songs
2. through the sculpture garden
3. action right away
4. you a voucher

C. Read and Choose

1. c, d, e
2. a, b, f

Situation 1 Talking about Entertainment Facilities

Listen and Do

1. ⓐ 2. ⓒ 3. Ⓑ

Situation 2 Dealing with a Complaint

Listen and Do

1. ⓒ 2. Ⓑ 3. ⓐ

Mach and Talk

1. c 2. d 3. a 4. b

Field Activity

<예시 정답>

A: Front Desk. How may I help you?

B: I'm calling from Room 1205. I have a problem with my room.

A: Would you tell me what the problem is?
 B: The air conditioner doesn't work, so it's very hot in the room.
 A: We really apologize for that. We will take action immediately.
 B: OK. Thank you.

Check Up

- A.** 1. ⓐ 2. ⓐ
B. 1. d 2. a 3. c 4. b
C. 1. a 2. c 3. b

V Sales Service

Lesson 1 Duty-free Shop

P. 162

Get Ready

A. Look and Choose

a, b, d, e, f

B. Look and Match

1. (b) 2. d 3. a 4. f 5. e

C. Read and Choose

1. b 2. c 3. d 4. a

Situation 1 Recommending a Duty-free Good

Listen and Do

1. ⓑ 2. ⓑ

Situation 2 Explaining How to Pay for a Product

Listen and Do

1. ⓐ
 2.
 (1) *hongsam* tablets
 (2) amino acids
 (3) full

Talk Together

1. c 2. a 3. d 4. b

Field Activity

〈예시 정답〉

Name: Ribbon Earrings

Type: Accessories

Target: Women
 Price: 87 dollars

Quality: Bow ribbon earrings in 18k gold with round diamonds, mini

Check Up

- A.**
 1. Ⓒ 2. ⓑ
B.
 1. c 2. b 3. e 4. a 5. d

C.

〈예시 정답〉

1. Can I help you?
 2. Then, how do you like this one?
 3. It's 600 dollars. But it is on sale at 15% off.

Lesson 2 Souvenir Shop

P. 168

Get Ready

B. Look and Match

1. (f) 2. a 3. c 4. d 5. e 6. b

C. Read and Choose

1. d 2. c 3. a 4. b

Situation 1 Recommending a Souvenir

Listen and Do

1. Ⓒ 2. ⓑ

Situation 2 Explaining the Meaning of a Product

Listen and Do

1. ⓑ 2. skirt, grapes

Talk Together

1. *hahoetal* / a traditional Korean mask to prevent bad luck and bring good fortune
 2. *janggu* / a traditional Korean double-headed drum with a narrow waist in the middle
 3. *cheongsachorong* / a traditional Korean lantern with a red and blue silk shade

Field Activity

〈예시 정답〉

Name: *Jage* jewelry box

Type: A jewelry box

Meaning: A wooden lacquerware box inlaid with mother-of-pearl

Check Up

A.

1. ㉠ 2. ㉡

B.

1. d 2. a 3. b 4. c 5. e

C.

〈예시 경답〉

A: Welcome. Can I help you?

B: Yes, please. I'm looking for a souvenir.

A: Then, I'd recommend this key holder.

B: They look lovely. They look like a bride and a groom.

A: Yes, you're right. They are a bride and a groom in traditional Korean costume.

B: Oh, I like it! How much is it?

A: It's 5,000 won.

Lesson 3 Department Store

P. 174

Get Ready

B. Look and Match

1. (c) 2. f 3. e 4. a 5. d 6. b

C. Read and Write

- c / the Hanguk Department Store Clearance Sale
- a / January 2 to 31
- b / an extra 10% off

Situation 1 Recommending Department Store Merchandise

Listen and Do

1. ㉠ 2. ㉡

Situation 2 Explaining the Quality of a Product

Listen and Do

1. ㉠ 2. ㉡

Look and Write

〈예시 경답〉

This hair dryer has far infrared and negative ionic function, which help to improve the texture and condition of your hair. It also offers one-year replacement and two-year warranty.

Field Activity

〈예시 경답〉

Name: Stud backpack

Type: A backpack

Quality: Silver-colored coated canvas body with leather trim, single top handle, front zipped pocket, and adjustable shoulder straps

Price: 125,000 won

Check Up

A.

1. ㉠ 2. ㉡

B.

1. c 2. b 3. a

C.

〈예시 경답〉

This chair has a heavy-duty black plastic seat and steel hardware with black coating. Also, it has straight wood legs with floor protectors. So, it guarantees superior stability and durability.

Lesson 4 Supermarket

P. 180

Get Ready

B. Look and Match

1. a 2. c 3. d 4. b

C. Read and Write

- a / a flash sale every Friday
- b / 10 percent discount and special gifts
- c / our customer service center on the second floor

Situation 1 Recommending a Supermarket Product

Listen and Do

1. ㉠ 2. ㉡

Situation 2 Explaining the Usages of a Product

Listen and Do

- ㉠
- rice, water, manual, button

Talk Together

- handheld vacuum
- charge it
- remove the entire bowl from the unit
- wash it in a sink
- one year
- 54

Field Activity

(예시 정답)

1. sunscreen
2. it is non-sticky and lightweight.
3. Sure. Put on sunscreen at least 15 minutes before you go outside. Use enough. Adults usually need a palmful of sunscreen. And you should apply sunscreen every 2 to 3 hours.
4. Good choice! It's 20.60 dollars.

Check Up

A.

1. ⑥
2. start, ear, beep, temperature

B.

1. b 2. c 3. e 4. a 5. d

C.

(예시 정답)

1. First, insert the batteries into the mouse. After connecting the receiver to the computer, connect the mouse to the receiver. Then, adjust your mouse settings.
2. First, heat up the curling iron. After grabbing the hair to curl, squeeze the curling iron open and place it near the top of a section of hair. Next, wrap the entire section of hair around the iron rod. Then, hold the hair inside the iron for about 10 seconds. Lastly, loosen your hair and repeat on the next section.

VI Tour Guide Service

Lesson 1 Korean Culture

P. 188

Get Ready

B. Think and Write

Capital – Seoul
 Anthem - Aegukga
 Area - 100,210 km²
 Population – 51,529,338
 Currency - Won (₩)
 Time zone - Korea Standard Time

Situation 1 Providing Information about Korea

Read and Do

1. Northeast Asia 2. China
3. the national flag 4. immortality
5. 50 million 6. the capital city

7. read and write 8. on October 9th

Situation 2 Providing Information about Traditional Korean Culture

Listen and Do

1. a wide 2. colorful 3. shoes
4. floor 5. stone 6. air

Field Activity

(예시 정답)

I'd like to introduce Korea and traditional Korean culture. First, let me tell you about Korean history. Korea has a long and rich 5,000-year history. Also, we feel pride in our 5,000-year-old heritage such as our official writing system *hangeul*, traditional clothes *hanbok*, traditional houses *hanok*, and its heating system *ondol*. Furthermore, we have the traditional custom *saebe*. On the day of Lunar New Year, Korean people bow to their elders. And they wish them good health and luck for the new year. Especially, children receive money after traditionally greeting their parents or elders.

Check Up

A.

1. c 2. a 3. b

B.

1. Northeast, Japan
2. *Hangeul*, October
3. tile-roofed, off

C.

(예시 정답)

1. Take off your shoes, please.
2. I think you should bow to him.

Lesson 2 Traditional Korean Food

P. 194

Get Ready

B. Look and Match

1. (a) 2. c 3. d 4. b 5. f 6. e

Situation 1 Providing Information about Traditional Korean Food

Listen and Do

A.

1. steamed rice or grains

2. fermented vegetables

B.

1. meat and vegetables
2. nutritious
3. eggs, or seafood
4. red pepper

Situation 2 Providing Information about Traditional Korean Dessert

Read and Do

1. rice powder
2. a sweet filling or coating
3. flour with some honey or sugar
4. persimmon punch

Field Activity

〈예시 정답〉

- Name of Traditional Korean Food: *Bulgogi* (Korean BBQ beef)
- Ingredients: beef, onion, green onion, carrot, sesame oil, cooking oil, *Bulgogi* Marinade (soy sauce, sugar, rice wine, onion, garlic, apple, ginger, black pepper) etc.
- Steps (for cooking):
 1. Prepare the thinly sliced meat. And mix the marinade sauce into it and add the sesame oil. Then, marinate the meat for at least 4 hours in the fridge.
 2. Thinly slice the onion, carrots and green onion.
 3. Cook the meat and vegetables. When they are done, enjoy!
- ▣ How does it taste? It taste slightly sweet, salty (from the soy sauce), and savory.
- ▣ Why is it popular with Koreans? It is popular because of its tender beef.

Check Up

A.

1. b 2. c 3. a

B.

1. steamed 2. fermented 3. Mix

C.

〈예시 정답〉

This is called *bulgogi*, which is Korean marinated beef. It is made with a grilled meat and vegetables.

Get Ready

B. Read and Match

1. d 2. e 3. b 4. a 5. c

Situation 1 Providing Information about Korean Scenic Spots

Read and Do

1. c / a World Natural Heritage Site by UNESCO
2. a / a gradual slope
3. d / a huge crater surrounded by many sharp rocks
4. b / small villages, beaches, farms, and forests

Talk Together

- Q1. It's 1,950 meters high.
 Q2. It has a huge crater surrounded by many sharp rocks, which looks like a huge crown.
 Q3. It means a narrow pathway that is connected from the street to the front gate of a house.

Situation 2 Guiding Visitors to Korean Scenic Spots

Listen and Do

1. east 2. largest 3. 6:00 p.m.
 4. 2,000

Field Activity

〈예시 정답〉

I'd like to introduce Jinhae. It's the pride of our region. It is located in Gyeongsangnam-do. It is famous for the world-class cherry blossom festival. It is held at a beautiful naval port every April. Its admission fee is free of charge. You can't miss it!

Check Up

A.

1. ㉠ 2. ㉡

B.

- Q1. I'd recommend Jungnongwon.
 Q2. It is located in Damyang-gun, Jeollanam-do.
 Q3. It is famous for its bamboo garden with a beautiful artificial waterfall, pavilion, walking paths an eco-exhibition center, etc.
 Q4. Yes. The admission price is 3,000 won for adults, 1,500 won for teenagers, 1,000 won for children.

C.

〈예시 정답〉

I'd recommend N Seoul Tower. It's a 236.7-meter tower that sits atop Namsan Mountain. It's famous for the observation deck which offers a panoramic view of Seoul and the surrounding areas. You must try a cable car ride to the deck. You can't miss it! Why don't you see it for yourself?

Lesson 4 **Korean Historical Sites**

P. 206

Get Ready

B. Look and Match

1. (c) 2. f 3. d 4. a 5. b 6. e

C. Read and Choose

©

Situation 1 Providing Information about Korean Historical Sites

Read and Do

1. d 2. b 3. c 4. a

Talk Together

- Q1. You can see the ceremony at Gyeongbokgung Palace.
 Q2. It is the place that stores the spirit tablets of kings and queens of the Joseon Dynasty, and it has the longest single wooden building in the world.
 Q3. You can join it every spring and autumn.

Situation 2 Guiding Visitors to Korean Historical Sites

Listen and Do

1. ©
 2. 2 - 1 - 3
 3. (1) T (2) F (3) T

Talk Together

- Q1. We can see gold crowns.
 Q2. It opens at 9:00 a.m. and closes at 6:00 p.m.
 Q3. It's free.
 Q4. Yes. An English audio guide is available.
 Q5. Take the 700 bus from Singyeongju Station and get off at Anapji. It takes about three minutes walk from Anapji.

Field Activity

〈예시 정답〉

- What is the name of the place? Bulguksa Temple
- What is its historical background? Bulguksa Temple was built in 528 during the Silla Kingdom.
- What is it famous for? Bulguksa Temple is home to

many important cultural relics such as Dabotap Pagoda, Seokgatap Pagoda, Seokguram Grotto, etc. It is designated as Historic Site No. 502 and UNESCO World Heritage.

- How do you get there? From Gyeongju Train Station, take a bus and get off at Bulguksa Temple Bus Stop.

Check Up

A.

1. ⑥
 2. fortress, military, economic

B.

- Q1. It is located in Andong-si, Gyeongsangbuk-do.
 Q2. It is well-known for its historical value with traditional large tile-roofed houses and mask dance performances.
 Q3. It opens from 9:00 a.m. to 7:00 p.m. in summer. But it closes at 6:00 p.m. in the winter.
 Q4. The admission fee is 3,000 won for adults, 1,500 won for teenagers, and 1,000 won for children.

C.

〈예시 정답〉

I'd recommend Hwaseong Fortress. It's located in Suwon. It's famous for its wall stretching for over 5km, a great variety of military facilities, and four gates facing each of the four directions. You should not miss it! Why don't you see it for yourself?

Lesson 5 **Korean Cities and Traditional Markets**

P. 212

Get Ready

B. Look and Match

1. (a) 2. f 3. b 4. c 5. d 6. e

C. Look and Talk

〈예시 정답〉

looking around in Dongdaemun Shopping Complex / visiting Gwangjang Market

Situation 1 Providing Information about Korean Cities

Read and Do

1. a 2. c 3. b 4. d

Talk Together

- Q1. You're going to visit Cheongwadae, Gyeongbokgung Palace, National Folk Museum, Insa-dong, N Seoul Tower, and Namsangol Hanok Village.

- Q2. You can learn it in National Folk Museum.
 Q3. You're going to have *bibimbap* and *bulgogi* and shop for Korean souvenirs at antique galleries.

Situation 2 Guiding Visitors to Traditional Korean Markets

Listen and Do

1. the oldest
2. including fine art
3. Every Sunday
4. Accept cash or credit cards

Talk Together

〈예시 정답〉

1. How about visiting Jeju Dongmun Market? It's one of the most popular traditional markets in Jeju.
2. There are tangerine chocolate and black pig as well as fresh seafood like mackerel and abalone.
3. It depends on the store.
4. No, you can pay in cash or by credit card.

Field Activity

〈예시 정답〉

- Are you planning to visit Busan in Korea?
- If so, why don't you go to Busan International Film Festival? Launched in 1996, BIFF has become Asia's top cinematic event. Every October, lots of movie fans flood into Busan to see their favorite movie directors and stars.
- It is held in Haeun Daegu, Busan-si.

Check Up

A.

1. @
2. (1) T (2) F (3) T

B.

〈예시 정답〉

1. The First Local Market
2. All kinds of silk, satin, linen bedsheet stores and a variety of food stalls selling snacks like fried Korean pancakes *gimbap*, etc.
3. 9:00 a.m.
4. Accept cash or credit cards

VII Correspondence and the Internet

Lesson 1 Job Interview

P. 220

Situation 1 Writing a Résumé

Read and Write

1. b / ready to provide great customer service
2. c / Bilingual – English and Chinese
3. d / handling customer orders and complaints with warmth and sincerity
4. a / Tourism Management with the highest honors

Field Activity

〈예시 정답〉

- It's nice to meet you. I'm Lee Minsu. I graduated from Daehan Tourism High School. I consider myself as a passionate and energetic person.
- I'd like to help people have wonderful experience and memory during their trip.
- I'm curious. I've enjoyed to learn the history and cultures of the world since young. And I think I'm a very outgoing and friendly person. Backpacking around the world last year, I made lots of new friends. I still keep in touch with them.
- I'm afraid I don't have enough practical experience in this field. But I'm eager to learn, and I'm sure I'll be the best tour guide someday.
- My ultimate goal is to develop personalized tour programs for every tourists.

Check Up

A.

1. @
2. (1) T (2) F (3) F

B.

1. d 2. c 3. a 4. b

Lesson 2 Letters and E-mails

P. 226

Get Ready

B. Read and Choose

1. b 2. a 3. d 4. c

Situation 1 Writing Letters

Read and Do

1. To book a hotel.

2. ㉠

Situation 2 Writing E-mails

Read and Do

1. Everytime he clicked on the banner of the tour program, he was forwarded to pages that were not related to the event.

2. ㉡

Field Activity

〈예시 정답〉

Subject: Apologies

Thank you for contacting the Ocean Hotel. We have a Blue Conference Room that can accommodate 50 participants, but unfortunately we've started to renovate the conference room last week and the construction is expected to last through the end of October. So, the room is not available until it reopens on November 5. Please accept our sincere apology.

Check Up

A. ㉠

B. 1. ㉢ 2. ㉠ 3. ㉡

Lesson 3 The Internet

P. 232

Situation 1 Using the Tourism Information Online

Read and Do

1. ㉡

2. A1 : It takes place in the Daecheon Beach area in July.

A2: There are mud games, an obstacle marathon, baths and massages and more.

A3: No, children under two years of age are admitted free.

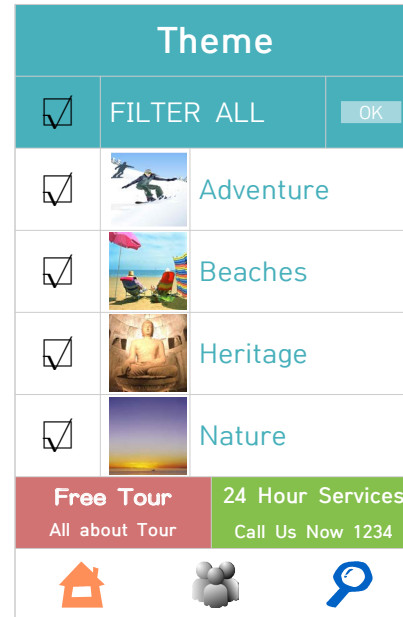
Situation 2 Using the Tourism Information on Mobile Applications

Read and Do

1. c 2. a 3. e 4. b 5. d

Field Activity

〈예시 정답〉



Check Up

A.

1. b 2. c 3. a

B.

1. ㉠

2. The first Wednesday of every month. / No, children under age 7 are admitted free.

Words

I -1

age	12
airport	12
appointment	13
around	13
assistant	12
attendant	10
because	13
besides	13
bit	13
clerk	10
correct	13
expression	11
extend	13
fit	12
flight	10
foot	12
greet	10
guide	10
hotel	10
introduce	10
luggage	13
mention	13
next	11
occupation	12
pack	13
phone	9
pleasure	11
problem	11
relationship	12
response	12
right	11
statement	12
stay	13
subway	12
tour	10
tourist	12

I -2

attraction	16
below	18
Celsius	20
chance	21
chilly	18
cloudy	17
cold	17
degree	21
freezing	18
heavily	18
hot	17
literally	18
mean	18
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rainy	17
rarely	18
report	16
rush	19
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snowy	17
suggest	21
sunny	17
temperature	20
throughout	21
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I -3

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depart	26
experience	26
fantastic	27
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interesting	25
issue	26
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lend	24
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project	24
purpose	25
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souvenir	24
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suggestion	23
symbol	24
ticket	27
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wrong	27

I -4

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between	29
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continue	31
corner	29
cross	29

destination	30
direction	28
drive	31
entrance	31
exit	31
expressway	31
folk	31
fun	32
hall	30
identify	28
international	32
intersection	31
left	29
library	33
location	28
map	31
museum	33
past	29
post office	33
quickly	31
repeat	30
restaurant	31
right	29
start	30
station	29
straight	29
subway	29
toward	30
transfer	30
turn	29
underground	31
until	31
village	31

I -5

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bother	35
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message	34	boarding	47	fasten	55	option	69
noon	35	boarding pass	49	fill out	57	popular	69
notice	37	boarding time	51	form	57	scenery	69
phone	34	check-in	47	height	56	several	69
receive	36	fare	50	immediately	59	sightseeing	67
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